

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201025

JUNE 22, 2010



MRO claims denied for Edit 4046 to be mass adjusted

During the week of June 14, 2010, HP erroneously denied Medicaid Rehabilitation Option (MRO)-related claims for edit 4046 – *Procedure code billed prior to the procedure code effective date on file*. Claims that have been denied inappropriately due to this processing error will appear on the provider's Remittance Advice (RA) statements dated June 22, 2010. Subsequently, HP will systematically mass adjust/reprocess claims that have denied for edit 4046. Providers will see both the mass adjusted and reprocessed claims on RA statements dated June 29, 2010. If you have questions, please contact your [Provider Relations Field Consultant](#).

July workshop for dental, home health, and hospice providers

Provider Relations has scheduled a provider workshop July 12 for home health, hospice, and dental providers. The workshop will be at St. Joseph Regional Medical Center, 4215 Holy Cross Parkway, Mishawaka. The morning session focuses on home health and hospice education, and the afternoon session on the dental provider community.

Home health/hospice providers – *Home Health: 9 – 10 a.m.; Hospice: 10:10 – 11:30 a.m.* This is an excellent opportunity to become more familiar with Medicaid home health and hospice policies, procedures, and billing tools and methodology.

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ogy. The agenda includes:

- Benefit coverage
- Prior authorization requirements
- Billing procedures
- Eligibility requirements
- Reimbursement methodology
- Hospice process

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Dental/home health/hospice workshops

- Common denials.

Dental providers – 1:00 – 3:30 p.m. This is an excellent opportunity to become more familiar with Medicaid dental policies, procedures, and billing tools and methodology. The agenda includes a live demonstration and a discussion of Web interChange, including:

- Spend-down
- Managed care
- Third-party liability and qualified Medicare beneficiary eligibility
- Dental cap
- Benefit limitations.

Providers can enroll in the workshop online at www.indianamedicaid.com under **Provider Services > Education Opportunities > Workshop Registration**. If you have questions, please call Provider Relations at (317) 488-5072.

Workshops for community health centers

Provider Relations will present regional workshops for community health center providers in July. Providers may choose any of the following dates to attend.

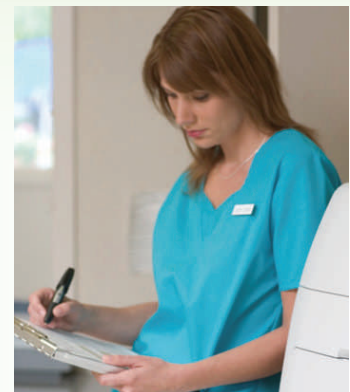
Community health center workshop dates

Date and time	Location
July 22, 2010, 1 – 3 p.m.	St. Catherine's Hospital Professional Office Building, Conference Room, 4321 Fir Street, East Chicago, IN 46312
July 27, 2010, 9 – 11 a.m.	Indiana University School of Dentistry, Room DS 114, 1121 W. Michigan Street, Indianapolis, IN 46202-5186
July 29, 2010, 10 a.m. – noon	Paoli Medical Arts Building, Education Classroom, 488 W. Hospital Road, Paoli, IN 47454

This is an excellent opportunity to become more familiar with Medicaid community health center billing policies, procedures, tools, and methodology. The agenda includes:

- Service coverage
- Service definition
- Eligibility verification
- Billing procedures
- *Care Select*, third-party liability (TPL), risk-based managed care (RBMC), and Healthy Indiana Plan (HIP) considerations
- Top denials for community health center claims

To register for the community health center workshop, [click here](#).



The IHCP offers second-quarter workshops

The IHCP is offering quarterly provider workshops free of charge. Sessions about IHCP updates, Medicare-related institutional claim filing, and CMS-1500 billing methodology (replacements and crossovers) are scheduled for the morning; afternoon sessions include IHCP 101: The Office Staff Guide to Understanding the Indiana Health Coverage Programs, managed care and Healthy Indiana Plan updates, and *Care Select* care management organization updates.

For workshop descriptions, dates, locations, and registration deadlines, visit www.indianamedicaid.com. To register, [click here](#). If you have questions about a workshop, please contact a field consultant at (317) 488-5072.

QUESTIONS?

If you have questions about the articles published in this banner page, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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