

IHCP banner page

INDIANA HEALTH COVERAGE PROGRAMS

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New IHCP provider Web site debuts July 1

The Indiana Health Coverage Programs (IHCP) is re-vamping its provider Web site to make it more comprehensive and easier to use. The redesigned site will include information about:

- Late-breaking news and the most recent information about changes in Medicaid policies and billing
- Updating your provider profile
- Doing business with Medicaid – eligibility verification, prior authorization, educational programs, and information for specific provider types
- How Medicaid benefits Indiana and the programs offered

If you haven't already, make sure the IHCP Web site is on your daily rounds.



Mock-up of new provider Web site home page

Have you checked out the new IHCP member site? If you haven't, [click here](#). The new site is a valuable source of information for the members you serve.

HP implements new dental audits

Effective August 1, 2010, HP is implementing two new dental audits to be compliant with Indiana Administrative Code (IAC) guidelines. IAC 5-14-3 limits intraoral films to one first film and seven additional films per recipient every 12 months. Audit 6243 has been created to limit the first film to one every 12 months. Claims billing more than one film in a 12-month period will be denied with explanation of benefits (EOB) 6243 – *DO220 is limited to 1 film every 12 months*.

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IAC 5-14-3 (3) limits the intraoral-periapical additional films to seven every 12 months. Audit 6231 has been created to limit the additional films to seven every 12 months. Claims billing more than seven films in a 12-month period will be denied with EOB 6231 – *D0230 intraoral-periapical – each additional film will be limited to seven films every 12 months*.

Providers may request prior authorization (PA) if in a rare circumstance additional units are needed.

Workshops for community health centers

Provider Relations will present regional workshops for community health center providers in July. Providers may choose any of the following dates to attend.

Community health center workshop dates

Date and time	Location
July 22, 2010, 1 – 3 p.m.	St. Catherine's Hospital Professional Office Building, Conference Room, 4321 Fir Street, East Chicago, IN 46312
July 27, 2010, 9 – 11 a.m.	Indiana University School of Dentistry, Room DS 114, 1121 W. Michigan Street, Indianapolis, IN 46202-5186
July 29, 2010, 10 a.m. – noon	Paoli Medical Arts Building, Education Classroom, 488 W. Hospital Road, Paoli, IN 47454

This is an excellent opportunity to become more familiar with Medicaid community health center billing policies, procedures, tools, and methodology. The agenda includes:

- Service coverage
- Service definition
- Eligibility verification
- Billing procedures
- *Care Select*, third-party liability (TPL), risk-based managed care (RBMC), and Healthy Indiana Plan (HIP) considerations
- Top denials for community health center claims

To register for the community health center workshop, [click here](#).

July workshop for dental, home health, and hospice providers

Provider Relations has scheduled a provider workshop in July for home health, hospice, and dental providers. The morning session focuses on home health and hospice education, and the afternoon session presents information for the dental provider community.

Home health/hospice providers – *Home Health: 9 – 10 a.m.; Hospice: 10:10 – 11:30 a.m.* This is an excellent opportunity to become more familiar with Medicaid home health and hospice policies, procedures, and billing tools and methodology. The agenda includes:

- Benefit coverage
- Prior authorization requirements
- Billing procedures
- Eligibility requirements
- Reimbursement methodology

Workshop date and location

Date: July 12

Location: St. Joseph Regional Medical Center,
4215 Holy Cross Parkway, Mishawaka

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Dental/home health/hospice workshops

- Hospice process
- Common denials

Dental providers – 1:00 – 3:30 p.m. This is an excellent opportunity to become more familiar with Medicaid dental policies, procedures, and billing tools and methodology. The agenda includes a live demonstration and a discussion of Web interChange, including:

- Spend-down
- Managed care
- Third-party liability and qualified Medicare beneficiary eligibility
- Dental cap
- Benefit limitations

Providers can enroll in the workshop online at www.indianamedicaid.com under **Provider Services > Education Opportunities > Workshop Registration**. If you have questions, please call Provider Relations at (317) 488-5072.



The IHCP offers second-quarter provider workshops

The IHCP is offering quarterly provider workshops free of charge. Sessions about IHCP updates, Medicare-related institutional claim filing, and CMS-1500 billing methodology (replacements and crossovers) are scheduled for the morning; afternoon sessions include IHCP 101: The Office Staff Guide to Understanding the Indiana Health Coverage Programs, managed care and Healthy Indiana Plan updates, and *Care Select* care management organization updates.

For workshop descriptions, dates, locations, and registration deadlines, visit www.indianamedicaid.com. To register, [click here](#). If you have questions about a workshop, please contact a field consultant at (317) 488-5072.

QUESTIONS?

If you have questions about articles published in this banner page, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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