

# IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201016

APRIL 20, 2010

## HP to reprocess PASRR claims

This is a reminder to Pre-Admission Screening and Resident Review (PASRR) providers of the PASRR eligibility changes made to IndianaAIM to streamline claims processing (please see [BT201003](#), dated February 16, 2010). Due to these changes, HP will conduct a mass reprocessing of previously denied PASRR claims with dates of service starting June 3, 2005. Claims affected by the mass reprocessing will start appearing on Remittance Advices (RAs) dated May 4, 2010, or after.

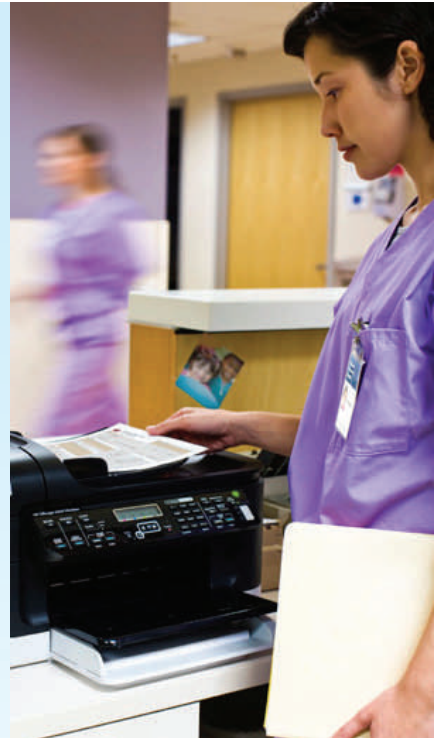
A claim for a PASRR member must be submitted using the member's PASRR member identification number. This number consists of 800 plus the member's Social Security number (for example, 800123456789). If you cannot obtain the Social Security number from the member, you may contact HP Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278 with your provider number, the member's name, and the member's date of birth to obtain the member's PASRR identification number.

If a claim denies for EOB 2037 – *Member with Non-IHCP Program ID is not on file*, please verify and resubmit the claim. Verify the PASRR identification number

and make sure numbers are not transposed on the claim. If you still have claim submission issues, verify that the Community Mental Health Center (CMHC) has completed the certification online through the Roeing Web site; or verify that the Area Agency on Aging (AAA) has entered the information into INsite, so claims can be adjudicated accordingly.

If a claim denies for EOB 2029 – *Non-IHCP Member Ineligible for Dates of Service*, it means the PASRR eligibility date is different from the date of service on the claim. Verify the correct PASRR identification number by contacting HP Customer Assistance. HP also encourages providers to verify with the CMHC that the dates of service submitted on the claim match the dates of service submitted through the Roeing Web site; or to verify that the AAA has entered the information into INsite for appropriate claim adjudication. Please allow enough time for the member's PASRR eligibility information to be entered into the system prior to billing claims to HP.

For more information, refer to [BT201003](#). To contact your individual field representative, please refer to <http://www.indianamedicaid.com/> and click **Providers > Provider Services > Find Your Field Consultant**.



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## Medicaid home health policy regarding registered nurse (RN) delegation to home health aides

Home health agencies have requested permission to delegate nursing functions to home health aides in a manner that is not in compliance with the approved Indiana Health Coverage Programs (IHCP) policy. It has come to the attention of the IHCP that home health aides have been allowed by some IHCP-enrolled home health agencies to act outside the parameters of the delegation guidelines established by the IHCP.

Home health providers have indicated that federal and state regulations (*42 CFR 484.36(a)(xxi)* and *410 IAC 17-14-1 (k)*) specify that a home health agency may delegate duties and tasks to licensed practical nurses and other individuals, as appropriate. Some home health providers have determined that this language provides them with the authority to delegate nursing functions to home health aides, as long as the requirements of training and competency testing are met under federal and state regulations.

The IHCP has specific guidelines for tasks that are to be performed by RNs versus those performed by home health aides. Providers are expected to staff per these guidelines. The IHCP provider agreement specifies that providers follow all applicable federal and state regulations, and the policies and procedures of the *IHCP Provider Manual*, bulletins, and banner pages, as amended from time to time.

### April workshop for dental, home health, and hospice providers

Provider Relations has scheduled an April 21 regional workshop for home health, hospice, and dental providers in Fort Wayne. The morning session focuses on home health and hospice education, and the afternoon session will be information for the dental provider community. For more information and to sign up, [click here](#).

#### QUESTIONS?

If you have questions about the articles published in this banner page, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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