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All Providers

Introducing Claims Analysis and Recovery

The Office of Medicaid Policy and Planning (OMPP) has expanded Health Care Excel's (HCE's) Surveillance and Utilization Review (SUR) contract to include the Claims Analysis and Recovery (CAR) function.

CAR staff review claims data at the systems level. The process determines aberrant billing patterns and inappropriate reimbursements that may be occurring across a specific provider type or specialty. When a potential issue is discovered, CAR performs thorough research and conducts payment studies to determine if overpayment of services has occurred.

Indiana Health Coverage Programs (IHCP) providers may be requested to provide medical or other records, including X-rays, as necessary, to fully explain why services were rendered and billed to the IHCP. Documentation should be sufficient to fully disclose the extent of services provided. Refer to [405 IAC 1-5-1](#) for a list of items that providers should, at a minimum, include in documentation. Providers must maintain medical and other records for a period of seven years from the date of service. Failure to provide medical or other records when requested may constitute an abuse of the IHCP and applicable federal law. Inappropriately-reimbursed IHCP funds are recouped based on these payment studies.

Some providers may have already begun receiving correspondence from HCE's CAR Department.

Providers may contact HCE with questions or concerns at (317) 347-4500 in the Indianapolis local area, or 1-800-457-4515.

National Provider Identifier Web Page

The IHCP Web site features an NPI Web page at <http://www.indianamedicaid.com/ihcp/ProviderServices/npi.asp>. This page contains information about the IHCP NPI Implementation Plan, instructions for obtaining an NPI, links to other resources on the Web, and informational documents like the NPI Fact Sheet.

2006 IHCP Provider Seminar

The OMPP, Children's Health Insurance Program (CHIP), and EDS invite IHCP providers to attend the 2006 IHCP Provider Seminar October 2-4, 2006. This seminar is presented at no cost. Seminar sessions are offered at various times during the three-day seminar. EDS provider field consultants and representatives from AmeriChoice, HCE, provider associations, other EDS departments, and current and new 2007 managed care organizations (MCOs) will be present.

Indianapolis Marriott East
7202 E. 21st St.
Indianapolis, IN 46219
1-800-228-9290 or (317) 352-1231
(for hotel arrangements only)

Complete details are available in the IHCP provider bulletin [BT200616](#).

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