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All Providers

Notice to Nursing Facility Providers

On May 22, 2006, the Nursing Facility Level of Care (LOC) Unit moved to the following address:

**MS21
FSSA Division of Aging
402 W. Washington Street, Room W454
Indianapolis, Indiana 46204**

Ed Neil is remaining in the Office of Medicaid Policy and Planning (OMPP) and will no longer be answering the Nursing Facility LOC Unit telephone calls. All Nursing Facility LOC staff has voice mail. In a May 11, 2006 e-mail, the Area Agencies on Aging (AAAs) were notified to contact Nancy Hopkins with any questions regarding 450Bs. E-mails to Nancy Hopkins should include case-specific information, such as the AAA contact's name and telephone number, client name and member identification number (RID), and brief scenario of the problem the AAA is encountering.

The names and telephone numbers of the Nursing Facility LOC Unit staff are as follows:

Karen Filler
(317)232-4651
Karen.Filler@fssa.in.gov

Mary Gordon
(317)232-4355
Mary.Gordon@fssa.in.gov

Bhinder Hare
(317)232-2036
Bhinder.Hare@fssa.in.gov

Nancy Hopkins
(317)232-4359
Nancy.Hopkins@fssa.in.gov

Notice to Home Health and Hospice Providers

Effective May 22, 2006, Michelle Stein-Ordonez has moved to the Division of Aging with the Nursing Facility LOC Unit staff. She continues to work on the Medicaid hospice and home health programs. The following is the contact information for Michelle Stein-Ordonez:

Michelle Stein-Ordonez
MS21
FSSA Division of Aging
402 W. Washington St., Room W454
Indianapolis, Indiana 46204
(317)233-1956
Michelle.Stein-Ordonez@fssa.in.gov

The *IHCP Hospice Provider Manual* (March 2004) specifies that hospice providers may contact Ed Neil of the OMPP with questions about 450Bs. Ed Neil will no longer be answering the telephone for the Nursing Facility LOC Unit. Hospice providers should contact EDS Customer Assistance with questions about whether there is current nursing facility LOC for a hospice member. If EDS Customer Assistance cannot resolve an issue, the hospice may contact Michelle Stein-Ordonez for direction.

Contact EDS Customer Assistance by calling (317) 655-3240 in the Indianapolis local area, or 1-800-577-1278.

National Provider Identifier Information

CMS News for Health Industry Organizations

Effective May 1, 2006, the Centers for Medicare & Medicaid Services (CMS) announced the capability for health industry organizations to submit health care provider applications for National Provider Identifiers (NPIs) to the National Plan and Provider Enumeration System (NPPES) via electronic file interchange (EFI). With EFI, a CMS-approved health industry organization can submit a health care provider's NPI application data, along with the application data of many other health care providers, in a single electronic file in a CMS-specified format.

EFI is an alternative to health care providers having to apply for their NPIs via the Web-based or paper application process. After the NPPES processes a file, it makes available to the organization a downloadable file containing the NPIs of the enumerated health care providers. Interested health industry organizations should avail themselves of the EFI materials available from the CMS NPI page (<http://www.cms.hhs.gov/NationalProvIdentStand/>) and from the NPPES page (<https://nppes.cms.hhs.gov>) before downloading and completing the Certification Statement (available at <https://nppes.cms.hhs.gov>) and registering as EFI organizations. A completed Certification Statement must be approved by CMS before an interested health industry organization can participate in EFI.

National Provider Identifier Web Page

An NPI Web page is now part of the IHCP Web site at <http://www.indianamedicaid.com/ihcp/ProviderServices/npi.asp>. This page contains information about the *IHCP NPI Implementation Plan*, instructions for obtaining an NPI, links to other resources on the Web, and informational documents such as the *NPI Fact Sheet*.

Medical Review Team Providers

Reprocessed Medical Review Team Claims

On May 25, 2006, EDS reprocessed medical review team (MRT) claims processed and denied between July 1, 2005, and May 23, 2006. These claims denied for various reasons. An internal control number (ICN) beginning with 8006146 identifies the reprocessed claims on the provider's remittance advice.

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