



## I M P O R T A N T   I N F O R M A T I O N

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**To All Providers:**

- The April 2003 version of the *Indiana Health Coverage Programs (IHCP) Provider Manual*, contains revised information for the Restricted Card Program's procedures. Refer to *Chapter 2, Section 6: Restricted Utilization*, and *Chapter 13, Section 4: Member Utilization Review Process*. Providers can direct questions regarding the Restricted Card Program to Health Care Excel (HCE). In the Indianapolis local area at (317) 347-4527, or toll free at 1 800-457-4515.
- IHCP provider bulletin *BT200346* published July 2, 2003, stated that, "A provider can bill a member for copayments only." The use of the term "copayments" in this publication refers to Medicaid copayments, and not commercial copayments required by third party insurers. Under certain circumstances, providers are allowed to collect Medicaid copayments from members, for services such as non-emergency services provided in an emergency department, pharmacy, and transportation. However, IHCP providers cannot bill IHCP members for any portion of a copayment imposed by a third party insurer. For additional information about Medicaid copayments, refer to *Chapter 2, Section 7 of the IHCP Provider Manual*.
- The Health Insurance Portability and Accountability Act (HIPAA) provider workshops scheduled in Evansville, Ind. on July 22 and 23, 2003, have been moved to the following location:  
**Deaconess Hospital  
Deaconess Health Science Building  
Johnson Hall  
600 Edgar St.  
Evansville, IN 47710**  
  
The new site is adjacent to the previous location. Direct any questions to a provider representative at (317) 488-5195.

**To All Pharmacy Providers:**

- Implementation of the maximum allowable charge (MAC) rate changes for sterile water and sodium chloride announced on February 18, 2003, to be effective on April 4, 2003, was delayed due to the issuance of a temporary restraining order in *Respiratory Partners, Inc. v. Indiana Family and Social Services Administration, et al.*, Marion Superior Court 4, Cause No. 49D04-0304-PL-000622. The temporary restraining order was dissolved on June 12, permitting the new rates to take effect on that date. Claims will begin paying at the new rates on July 22, 2003. Claims for the period of June 12 through July 22 shall be adjusted.

**To All Pharmacy Providers, Durable Medical Equipment Suppliers, and  
Medical Suppliers:**

- An article in IHCP banner page BR200327 published July 8, 2003, listed an incorrect toll free telephone number for Myers and Stauffer, LC. The toll free number should have been 1-800-877-6927.

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