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To All Providers:

- Bulletin *BT200219*, dated May 15, 2002, for subheading *Billing the Patient for Delinquent Co-payments*, incorrectly lists *IC 42 CRR 447.15*. The correct federal code cite is **42 CFR 447.15**.
- EDS requests that providers not staple or paper clip claims to their attachments. Not stapling or paper clipping allows claims to process more effectively and efficiently for providers.
- EDS, along with the Office of Medicaid Policy and Planning, Health Care Excel, and provider associations, began mailing the updated version of the *Indiana Health Coverage Programs (IHCP) Provider Manual* April 29, 2002. The manual is in CD-ROM format and is being sent to billing providers' *Mail To* addresses. Mailing will take several weeks to complete. If a billing provider does not receive a copy of the manual by **May 31, 2002**, contact EDS Customer Assistance at (317) 655-3240 in the Indianapolis area or 1-800-577-1278 outside the Indianapolis area.
- To reduce the time for processing claims, providers can use Provider Electronic SolutionsSM software to submit claims. By using this software, providers can view claim status within two hours of submission on Web interChange. Accepted claims received before 4 p.m. on Wednesday appear on the following week's remittance advice. Order Provider Electronic Solutions by calling the EDS Electronic Solutions Help Desk at (317) 488-5160 or by accessing www.indianamedicaid.com.
- Send any provider file updates such as, but not limited to, address changes, recertifications, group member additions or disenrollments, or changes of ownership to the following address:

**EDS – Provider Enrollment
PO Box 7263
Indianapolis, IN 46207-7263**

Use the update form, available for download on the Web site at www.indianamedicaid.com or by contacting EDS Customer Assistance. Provider file changes must be submitted on an update form. Changes are no longer accepted on letterhead or via fax. Direct questions about updates to EDS Customer Assistance at (317) 655-3240 in the Indianapolis area or 1-800-577-1278, *option 3* outside the Indianapolis area.

- EDS encourages providers to use electronic funds transfer (EFT) for receipt of IHCP payments, allowing direct deposit of IHCP payments into a provider's designated bank account. EFT decreases the administrative processing required by paper checks. EFT is safe and only allows the deposit of funds into an account. EFT payments can be established on a billing provider number by submitting a completed EFT form to EDS Provider Enrollment. The form is available for download at www.indianamedicaid.com or by calling EDS Customer Assistance. For more information about establishing EFT payments contact EDS Customer Assistance at (317) 655-3240 in the Indianapolis area or 1-800-577-1278 outside the Indianapolis area.

To All Pharmacy Providers:

Note: The following information is not directed to providers rendering services in the Risk-Based Managed Care delivery system.

- The following labelers entered into drug rebate agreements and joined the rebate program with mandatory coverage effective July 1, 2002:

Labeler	Labeler Code
SDA Laboratories, Inc.	66424
Xanodyne Pharmacal, Inc.	66479
Biocodex Incorporated	66825
ProEthic Laboratories, LLC	66869

The following labelers have signed new drug rebate agreements and will be reinstated in the drug rebate program effective July 1, 2002:

Labeler	Labeler Code
Miza Pharmaceuticals USA, Inc.	52238
EMT-RX	64054

The following labelers are being voluntarily terminated from the drug rebate program effective July 1, 2002:

Labeler	Labeler Code
3M Pharmaceuticals	21200 and 51131
PTS Laboratories	65005

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