

# PROVIDER *news*

INDIANA HEALTH COVERAGE PROGRAMS

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## Doing business with Medicaid

### HIPAA 5010: Software vendors, billing services, and clearinghouses need to schedule testing times

by EDI Solutions Analyst Marcia Reed

HP's testing for software vendors, billing services, and clearinghouses began in January 2011 for the upgrade to Health Insurance Portability and Accountability Act (HIPAA) ANSI version 5010 and National Council for Prescription Drug Programs (NCPDP) D.0, both of which are effective January 1, 2012.

Testing surveys were submitted to all software vendors and clearinghouses that exchange data with the Indiana Health Coverage Programs (IHCP), and HP is working with trading partners that are participating in the first phase of testing (January – March 2011). Now is the time to verify that your software vendor, billing service, or clearinghouse has returned the HIPAA 5010 testing readiness survey and has scheduled a testing time.

#### INSIDE STORIES

- [Tips for faster claim turnaround](#)
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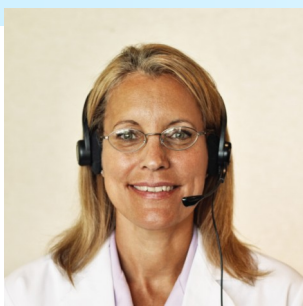
All clearinghouses and vendors that supply transaction software products currently approved to submit HIPAA 4010 and NCPDP 5.1 versions are required to test and be approved for HIPAA 5010 and NCPDP D.0 transaction compliance. Providers that exchange data with the IHCP using an IHCP-approved software vendor are not required to test.

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Reminder: *IHCP Companion Guides* for the Health Insurance Portability and Accountability Act (HIPAA) 5010 upgrades are available on the Electronic Data Interchange page of indianamedicaid.com. *HIPAA 5010 Upcoming Changes* documents are also available online.

For more information about HIPAA 5010 and NCPDP D.0, see the [HIPAA 5010/NCPDP D.0 FAQs](#) posted on indianamedicaid.com. If you have questions, contact [INXIXTradingPartner@hp.com](mailto:INXIXTradingPartner@hp.com) or call the Electronic Solutions Service Desk at 1-877-877-5182 or (317) 488-5160.

Now is the time to verify that your software vendor, billing service, or clearinghouse has returned the HIPAA 5010/NCPDP D.0 testing readiness survey and has scheduled a testing time.



## Helpful hints for nonpharmacy PA

- Please remember to write the prior authorization (PA) number on all TPA (telephone PA) or system updates. This prevents replication of requests into the PA database, causing duplications and the mailing of multiple decision letters.
- PA forms submitted by providers require a physician's signature and date. The signature prevents the PA from being suspended and delaying services.
- Ensure that the National Provider Identifier (NPI) or provider number, member ID number, and other information are correct on PA forms. Remember the diagnosis International Classification of Diseases, 9th Edition, Clinical Modification (ICD-9-CM) code must be listed. Service codes must be valid, including modifiers.
- Providers should verify through HP that their Mail To addresses are correct in IndianaAIM to ensure letters are mailed to the appropriate location. Providers with multiple sites should append the appropriate alpha location code to the end of their Legacy Provider Identifier (LPI) for each site. Providers may verify the accuracy of their Mail To address via the Provider Profile feature of Web interChange – go to indianamedicaid.com and click [Web inter-Change](#) under “Quick Links.”

For faster turnaround on *all* claims, submit claims electronically – nonpharmacy claims submitted electronically process in one-third the time required for paper claims.

## For faster turnaround for paper claims...

- Include valid member identification numbers (RIDs) with all claim types
- Include a valid National Provider Identifier (NPI) with all claim types (except waiver and atypical providers)
- Submit payments correctly on UB-04 claims in fields 50-55: A = Medicare – 54a; B = Third-Party Liability, including Medicare Replacement Plans – 54b; C = Medicaid – 55c

## Sign up now for free first-quarter provider workshops

The Indiana Health Coverage Programs (IHCP) is once again offering educational workshops to providers free of charge. First-quarter offerings include: ■ IHCP Updates ■ Life of a Claim ■ Prior Authorization ■ *Care Select* 2011 Overview ■ Healthy Indiana Plan (HIP) and Hoosier Healthwise (HHW) Updates (Anthem and MDwise) ■ MHS – Your Family Health Plan and Cenpatico Behavioral Health 2011 Updates for HHW and the HIP.

Visit the Provider Education pages of [indianamedicaid.com](http://indianamedicaid.com) to [register](#) and find out more about [workshop dates and locations](#).

## PDL has been updated

The Preferred Drug List (PDL) was updated effective January 1, 2011. To see changes effective January 1, 2011, refer to [BT201056](#), dated November 30, 2010. For a copy of the PDL, visit the Indiana Pharmacy Benefit Manager online at [www.indianapbm.com](http://www.indianapbm.com) under the Pharmacy Services tab.

### RECENTLY PUBLISHED TO THE IHCP WEB SITE

#### BULLETINS

- [BT201061](#) – Change in Member Benefit for Nursing Facility Leave Days
- [BT201062](#) – Coverage Determinations for the New 2011 HCPCS Codes

#### PROVIDER MANUAL UPDATES

[IHCP Provider Manual](#) – the following chapters of the manual have been updated:

- [Chapter 8](#) – Billing Instructions
- [Chapter 9](#) – IHCP Pharmacy Services Benefit
- [Chapter 11](#) – Paid Claim Adjustment Procedures

[Medicaid Rehabilitation Option Provider Manual](#)

[Qualified Provider Presumptive Eligibility Manual](#)

#### LOOKING FOR MORE INFORMATION ABOUT PROVIDER MANUAL UPDATES?

- Subscribe to [IHCP E-mail Notifications](#).
- The Revision History at the front of each manual (or chapter) provides detailed information about the updates made in the most recent revision.

### NEWS FROM RECENT BANNER PAGES

- [PE: Selecting Paper Versus Electronic Provider Directories](#)
- [HHW/HIP Member PMP Assignments](#)
- [Fifteen-Day Trial Fill for Atypical Antipsychotics](#)
- [IHCP Adopts 2011 Medicare Rates for Select Clinical Laboratory Services](#)
- [IHCP To Begin Applying NCCI Code Auditing Methodology](#)
- [Reminder: Billing Guidelines for Vaccines and Vaccine Administration](#)
- [Documentation Requirements for Voluntary Sterilization and Hysterectomy](#)

### FOR MORE INFORMATION

- [Contact your Provider Relations Field Consultant](#)
- [IHCP Provider Quick Reference](#) – a complete list of addresses, telephone numbers, and fax numbers for the IHCP and IHCP vendors