

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202256 JULY 19, 2022

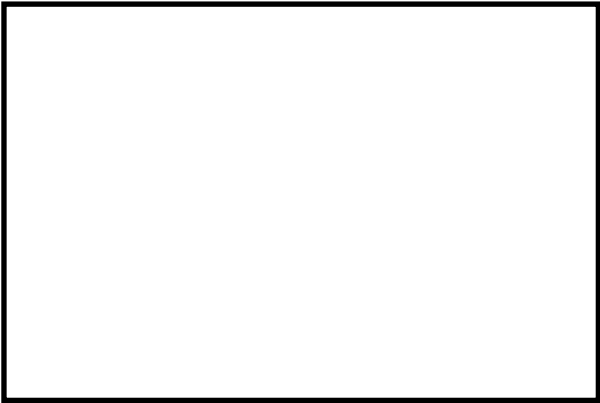
IHCP establishes new Presumptive Eligibility rules for backdating and who can fill out an application

The Indiana Health Coverage Programs (IHCP) has established new rules allowing an additional reason for backdating Presumptive Eligibility (PE) start dates and allowing an advocate to help complete a PE application.

Backdating rules

The current backdating rules are as follows:

- When a qualified provider (QP) located in the Central time zone submits a PE application between 11 p.m. and 11:59 p.m. Central Time and is given a PE start date based on Eastern Time, which pushes the eligibility date to one day after the date of service – In this instance, the QP can submit a request to have the PE effective date changed to the date of service, which is the date the PE application was submitted from the perspective of the provider.
- When a system outage of the IHCP Provider Healthcare Portal makes the web-based application unavailable on the date of service – In this instance, the PE application must be submitted within one day of the date of service. After the PE application is submitted and PE is established, a QP can submit a request to have the established PE effective date changed to the date of service.



Effective retroactively to July 1, 2021, the following new rule involves the arrival time of the PE candidate:

- An applicant arrives to the provider one hour before midnight, and an application cannot be filed until after midnight.

This new rule allows providers more time to process incoming patients, ensures that coverage is given to members no matter the circumstance on their arrival time, and is effective immediately.

To submit a backdate request, send the Member ID of the PE member, the date to backdate to and reason for the request to presumptiveeligibility@fssa.in.gov.

Inmate PE backdating

Another note on PE backdating rules is regarding inmate PE. Due to the contracts in place with the Department of Corrections (DOC) and the county jails, inmate PE can be backdated for any reason to ensure that the inmate is covered by PE. Submit any inmate PE backdate requests to indianainmatemedicaid@fssa.in.gov.

Advocate assistance with application

There is also a new rule regarding who can assist when filling out an application for a potential PE candidate. An advocate can be used to gain the necessary information to fill out the PE application if a potential PE candidate arrives to the hospital in a nonresponsive condition including, but not limited to:

- Unconsciousness
- Inability to speak
- Coma



An advocate is someone who knows the candidate well and can include, but is not limited to:

- A parent
- A spouse
- An adult child
- A caretaker
- A caseworker

If there are any questions regarding this new rule or to confirm if someone can act as an advocate, email presumptiveeligibility@fssa.in.gov. This new rule is also effective retroactively to July 1, 2021.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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