

IHCP *bulletin*



INDIANA HEALTH COVERAGE PROGRAMS BT202178 SEPTEMBER 7, 2021

IHCP COVID-19 Response: IHCP temporarily revises time frames for certain PA approvals

Due to a rise in coronavirus disease-2019 (COVID-19) cases, increased demands are straining hospital systems throughout the state. On Sept. 1, 2021, Governor Holcomb issued [Executive Order 21-24](#) (EO 21-24), which directed licensed hospitals to ensure sufficient capacity and staffing, and if necessary, reprioritize or postpone nonemergent surgeries or procedures.

To support hospitals, providers and members whose surgeries or procedures have been delayed or postponed, the Indiana Health Coverage Programs (IHCP) is instituting temporary changes to extend time frames for certain prior authorization (PA) approvals. This policy change includes Traditional Medicaid (fee-for-service) as well as all managed care benefit programs.

Effective Sept. 1, 2021, existing prior authorizations with an authorized date range including Sept. 1, 2021, will be extended. Existing PA time frames for open and approved authorizations will automatically be extended for 180 days from the expiration date of the PA. This extension applies only to existing PAs for nonemergent surgeries or procedures postponed to ensure sufficient COVID-19 response capabilities. Updated authorizations will be reflected in the IHCP Provider Healthcare Portal and the Interactive Voice Response (IVR) system.



QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

TO PRINT

A [printer-friendly version](#) of this publication, in black and white and without photos, is available for your convenience.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

