

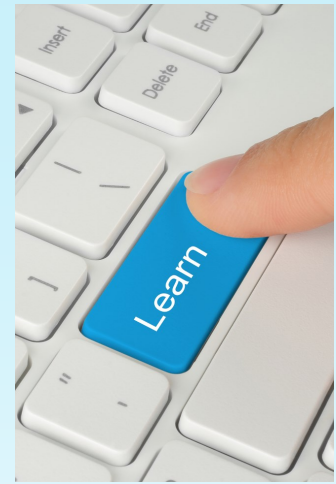
IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202159 JULY 20, 2021

OMPP announces Targeted Probe Education program

Effective Aug. 20, 2021, the Program Integrity (PI) unit within the Office of Medicaid Policy and Planning (OMPP) will institute the new Targeted Probe Education (TPE) program. The purpose of the TPE program, designed by the Centers for Medicare & Medicaid Services (CMS), is to reduce costs related to improper payments. The program will also reduce provider burden through reviewing a smaller number of claims. This program allows PI to educate providers with early intervention to reduce high levels of denied claims as well as reduce the risk of fraud, waste and abuse.

Based upon data analysis, the PI unit will target providers most likely submitting noncompliant claims. The data analysis will identify common errors, denials, provider billing problems, prior investigations and audit reviews. This TPE program is designed to efficiently use medical record review processes and education through identification of providers that could best benefit from targeted review and education. Be sure to note that identified errors within the targeted review will not be subject to recoupment during the TPE process.



TPE process

The TPE process consists of the following:

- Notification and review:
 - Providers will receive a letter notifying them that they have been chosen for TPE.
 - The letter will explain what documentation is being requested, how to submit the documentation and any other information required to conduct the targeted review.
 - Upon receipt of the requested documentation, PI staff will review the documentation, applicable laws and policies, and coding requirements, then determine the most appropriate way to bill for the services.
- First round of reviews:
 - Providers will receive a letter with the results of the first round of reviews including education on the results.
 - After this first round of reviews, one of the following will occur:
 - ◆ If the provider passes with an 85% or higher accuracy rate, the provider will not go on to the next round and will be removed from TPE.
 - ◆ If the provider fails to meet an 85% or higher accuracy rate, the provider will be given at least a 45-day period to make changes and improve with the education provided.
 - ◆ If the provider failed to respond or participate in the TPE process, the provider may be subject to the following actions:
 - ⇒ Audit
 - ⇒ Prepayment review
 - ⇒ Administrative sanctions

■ Second round of reviews:

- Providers will be moved to the second round of review if they do not meet an 85% or higher accuracy rate on the first review round.
- Results from the second round of reviews will be communicated to the provider and will include the information from round one.
- After this second round of reviews, one of the following will occur:
 - ◆ If the provider passes with an 85% or higher accuracy rate, the provider will not go on to the next round and will be removed from TPE.
 - ◆ If the provider fails to meet an 85% or higher accuracy rate, the provider will be given at least a 45-day period to make changes and improve with the education provided.
 - ◆ If the provider failed to respond or participate in the TPE process, the provider may be subject to the following actions:
 - ⇒ Audit
 - ⇒ Prepayment review
 - ⇒ Administrative sanctions



■ Third round of reviews:

- Providers will be moved to the last round of review if they did not meet an 85% or higher accuracy rate on the second review round.
- Results from the third round of reviews will be communicated to the provider and will also include the information from rounds one and two.
- After this third round of reviews, one of the following will occur:
 - ◆ If the provider passes with an 85% or higher accuracy rate, the provider will be removed from TPE.
 - ◆ If the provider fails to meet an 85% or higher accuracy rate by the third and final round or the provider refused to participate, then the provider may be subject to one or more of the following actions:
 - ⇒ Audit
 - ⇒ Prepayment review
 - ⇒ Administrative sanctions

If providers successfully complete the TPE program, they will not be selected for TPE for at least one year. The goal is for providers to learn from education and improve their claim review results in the next "round of reviews" with no errors or a low error rate classification. PI plans on releasing a webinar in the coming weeks to provide additional details and information. Providers are encouraged to email programintegrity.fssa@fssa.in.gov with any questions.

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