

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT202123    MARCH 30, 2021

## UnitedHealthcare begins as a new MCE for Hoosier Care Connect on April 1, 2021, with open network

As announced in *Indiana Health Coverage Programs (IHCP) Bulletin BT2020124*, effective April 1, 2021, the IHCP will have three health plan options for Hoosier Care Connect members. The options are managed care entities (MCEs): Anthem, Managed Health Services (MHS), and the new MCE UnitedHealthcare.

Hoosier Care Connect MCEs are responsible for developing a provider network to serve their enrolled members. However, until the adequacy of UnitedHealthcare's provider network is demonstrated and approved, the Indiana Family and Social Services Administration (FSSA) is requiring UnitedHealthcare to allow members to access out-of-network providers that are enrolled in the IHCP.

During this time, UnitedHealthcare is not permitted to require prior authorization (PA) for members to see out-of-network providers that are IHCP-enrolled. After UnitedHealthcare has demonstrated that their network affords sufficient member choice and access, UnitedHealthcare will be permitted to require members to use in-network providers. Providers will be notified at least 30 days in advance.

The IHCP encourages providers to consider joining the UnitedHealthcare network. Providers may participate in more than one network but must apply directly with each MCE. Please contact the Hoosier Care Connect MCEs to learn more about joining their networks – see Table 1 for MCE contact information.



*Table 1 – MCE provider network credentialing and contracting contact information for Hoosier Care Connect*

MCE	Telephone	Website
Anthem	1-844-284-1798	<a href="http://anthem.com">anthem.com</a>
MHS	1-877-647-4848	<a href="http://mhsindiana.com">mhsindiana.com</a>
UnitedHealthcare	1-877-610-9785	<a href="http://UHCprovider.com">UHCprovider.com</a>

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