

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT202114    MARCH 2, 2021

## IHCP announces special selection period for Hoosier Care Connect members

The Indiana Health Coverage Programs (IHCP) is providing a special selection period for Hoosier Care Connect members from March 1, 2021, through August 31, 2021. During this selection period, Hoosier Care Connect members can choose to change their current managed care entity (MCE) that will serve the program as of April 1, 2021. Choices of MCEs include Anthem, Managed Health Services (MHS), and UnitedHealthcare. All Hoosier Care Connect members will receive advance notice of the MCE selection time frame along with summaries for the three MCE options.



Current Hoosier Care Connect members may elect to change MCEs during this special selection period or elect to remain with their current MCE. If the member does not wish to choose a new MCE or does not make an election by the close of the selection period (August 31, 2021), the member will remain with the MCE to which they are currently assigned.

The IHCP is making providers aware of the selection period in case Hoosier Care Connect members ask providers about the open enrollment period. Members are being asked to:

- Review the MCE summaries they receive in the mail to learn more about the different MCEs and decide which is best for them.
- Call the Hoosier Care Connect Helpline by August 31, 2021, if the member wants to change his or her MCE.
- Do nothing if the member is satisfied with his or her current MCE.

Providers can refer members to the Hoosier Care Connect Helpline at 1-866-963-7383 to find out which MCEs their providers participate in or for assistance with the selection process. After the selection period ends, members should contact their MCE for assistance.

### QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

### TO PRINT

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