

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202060 MAY 7, 2020

IHCP announces EVV policy updates

The *21st Century Cures Act* directs Medicaid programs to require personal care service and home health service providers to use an electronic visit verification (EVV) system to document services rendered. See *Indiana Health Coverage Programs (IHCP) Bulletin [BT201855](#)* for more information. The implementation date for requiring use of an EVV system for personal care services has been delayed to January 1, 2021. The implementation date for requiring use of an EVV system for home health services, remains January 1, 2023.



Client signature will be optional

After a discussion with stakeholders, the IHCP has decided to make the client signature or voice recording requirement optional. Providers will no longer be required to mark an exception when a client signature or voice recording is missing from an EVV record. Due to necessary system configurations, this change will be rolled out later in 2020. Until the field is made optional, providers will need to continue collecting a client signature or voice recording, or they will be required to claim a client signature exception in each EVV record. This change will be applied to both users of the State's EVV solution (Sandata) as well as users of alternative EVV vendors.

Updated CMS guidance

The Centers for Medicare & Medicaid Services (CMS) issued additional EVV guidance on August 8, 2019. After discussion with stakeholders, the IHCP is implementing the following EVV policy decisions:

- Client and Caregiver Living Together – If a member lives with his or her caregiver, the IHCP requires an EVV record for any services requiring an EVV. However, if the service is billed with a procedure code and modifier combination that identifies this living situation, an EVV record is not required. As a result, the IHCP will not require EVV for the following procedure code and modifier combinations:
 - S5125 (U7 U1) – Attendant care (consumer-directed)
 - S5125 (U7 U1 TU) – Attendant care (consumer-directed, overtime)
- Medical Supplies, Equipment, or Appliances – The IHCP will no longer require EVV for the following procedure code and modifier combinations:
 - T2029 (U7 NU) – Specialized Medical Equipment; new
 - T2029 (U7 U5 NU) – Specialized Medical Equipment; install
 - T2029 (U7 U5 U8) – Specialized Medical Equipment; maintain
 - T2029 (U7 U8) – Specialized Medical Equipment; repair
- Capturing the Service Location for EVV – The IHCP will require providers to capture the specific location where the service starts and stops, regardless if that location is in the home or community.

Additional service requiring EVV

The IHCP will be requiring EVV for the following service:

- H2014 HA – Skills training and development, per 15 minutes; child mental health wraparound services

Due to necessary system configurations, all changes around the addition or removal of services requiring an EVV record will be rolled out later in 2020. A follow-up IHCP bulletin will be issued after the system changes have been completed.

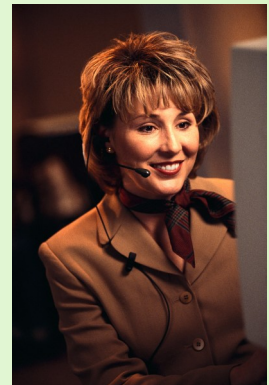
Additional training opportunities

In conjunction with the self-paced training that is available for the State-sponsored Sandata solution, the IHCP will be providing virtual instructor-led training from May through November 2020. For more information on the available self-paced training, see *IHCP Banner BR202009* and the [Electronic Visit Verification Training](#) page at in.gov/medicaid/providers.

The instructor-led virtual training sessions will occur on the following dates:

- May 19 through May 21, 2020
- July 7 through July 9, 2020
- September 1 through September 3, 2020
- November 17 through November 19, 2020

In-person EVV training events are currently on hold due to the public health emergency for coronavirus disease 2019 (COVID-19). Any in-person events will be announced through a future IHCP publication.



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