

# IHCP *bulletin*



INDIANA HEALTH COVERAGE PROGRAMS    BT202029    MARCH 31, 2020

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## **IHCP announces temporary changes to provider enrollment**

In response to the ongoing coronavirus disease 2019 (COVID-19) pandemic, the Indiana Health Coverage Programs (IHCP) is implementing several temporary changes to provider enrollment procedures.

### **Provider revalidation**

Providers that are due for revalidation between March 1, 2020, and the end of the State emergency declaration will now be required to revalidate after the conclusion of the emergency declaration. Enrollments that were terminated between March 1, 2020, and March 31, 2020, due to failure to revalidate will be reactivated and will be required to revalidate after the conclusion of the emergency declaration. Look for future IHCP publications for updates.



The following applies:

- Providers that have already submitted their revalidation to the IHCP will be processed based upon normal revalidation requirements.
- Providers that have not submitted their revalidation to the IHCP (or whose revalidation has been returned to provider [RTPed]) will not have the ability to complete revalidation until after the conclusion of the emergency declaration.

All revalidation functionality through the IHCP Provider Healthcare Portal (Portal), including the ability to start or complete the revalidation process, will be disabled through the duration of the emergency declaration. All reminder letters for provider revalidation will also be disabled. Although some providers may still receive a revalidation reminder letter, providers will not be terminated and will be rescheduled for revalidation upon the conclusion of the emergency declaration.

All providers due for revalidation during the emergency declaration (**who had not already submitted their revalidation to the IHCP**) will be given at least 90 days to complete revalidation after the conclusion of the emergency declaration. Each provider's revalidation date will be set based upon the number of days between the provider's original revalidation date and the final date of the emergency declaration plus 90 days. The new notification will include the updated revalidation date.

### **Provider enrollment screening requirements**

For enrollments received on or after April 1, 2020 (and for the duration of the State emergency declaration), the following provider enrollment screening requirements have been temporarily waived, regardless of a provider's risk level:

- Application fee
- Site visit
- Criminal background check

Any provider that has already submitted an application and is subject to these screening requirements will be completed as normal.

Additionally, rendering providers located outside Indiana that wish to enroll with a group located in Indiana may be linked to that group, as long as the provider is licensed in another state.

### **Surety bond requirement**

Transportation providers will temporarily not be required to submit a surety bond as part of their enrollment request.



### **New enrollments**

For provider enrollment applications received prior to April 1, 2020, all applications will be processed according to standard enrollment requirements applicable to the enrollment type and specialty.

For all provider enrollment applications received on or after April 1, 2020, through the end of the State emergency declaration, newly enrolled providers will be enrolled on a provisional basis. Providers enrolled that apply on or after April 1, 2020, will be assigned a risk level associated with their provider type and specialty without the additional screening measures.

These providers will be required to revalidate at the conclusion of the emergency declaration. Each newly enrolled provider's revalidation date will be set based upon the number of days between the provider's original date of enrollment and the final date of the emergency declaration plus 90 days. During their revalidation process, providers will be required to complete all enrollment screening requirements that were temporarily waived during the emergency declaration. Each provider's new revalidation cycle date will reflect the date of the revalidation at the conclusion of the emergency declaration.

### **MCE provider credentialing**

In light of updated guidance from the National Committee on Quality Assurance (NCQA), the State has waived the requirement that managed care health plans must fully credential providers before permitting those providers to bill claims for services to Indiana Medicaid members. For more information on each MCE's individual policies, please contact the MCE directly.

**Guidance from NCQA:** *Organizations do not need to credential practitioners who are not part of their network or practice and are providing care to members/patients as part of a federal, state or local government emergency response team. Organizations do not need to credential practitioners who are part of the organization's emergency response efforts if it documents the disaster management plans that were implemented from March–September for allowing these practitioners to provide care for members.*

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