

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202024 MARCH 24, 2020

IHCP removes hospital lock-in requirements from Right Choices Program

Effective April 30, 2020, the Indiana Health Coverage Programs (IHCP) is removing the hospital lock-in requirement from the Right Choices Program (RCP). A primary lock-in hospital will no longer be required for RCP members. The following changes will be made:

- RCP members will have only one primary medical provider (PMP) and one pharmacy provider, effective April 30, 2020.
- The member's PMP must submit referrals to the RCP administrators to authorize services from additional providers, prescribers, and pharmacies.
- Existing hospital lock-in assignments listed on the member's RCP lock-in list will be ended effective April 30, 2020.



Referrals to add any hospital facility will no longer be required.

Inpatient and outpatient hospital claims with dates of service (DOS) on or after April 30, 2020, will not be subject to lock-in edit 2603 or explanation of benefits (EOB) 7502 – *Member locked in to a specific provider*; hospital claims will not deny for this reason.

RCP administrators will no longer have the ability to add a hospital to a member's lock-in list regardless of the DOS.

Eligibility verification responses via the IHCP Provider Healthcare Portal, Interactive Voice Response (IVR) system, and electronic data interchange (EDI) transaction 270/271 will not provide lock-in hospital information for DOS on or after April 30, 2020.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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