

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT201930    MAY 30, 2019

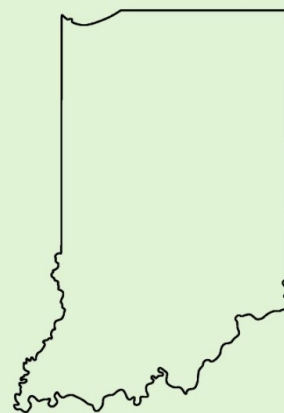
## IHCP to change certain enrolling provider areas designated as out-of-state to in-state

Effective July 1, 2019, the Indiana Health Coverage Programs (IHCP) will amend its policy for enrolling providers in certain areas that are currently designated out-of-state. With this policy change, enrolling providers in some of these areas will be designated as in-state providers.

### In-state designation

The in-state designation will be amended to consider the parameters of the metropolitan statistical areas (MSAs) of major cities within and bordering Indiana. Providers with service locations in the out-of-state counties in Table 1 will be considered in-state for IHCP enrollment purposes, because the counties are located within the MSA of the cities listed.

All currently enrolled IHCP providers located in the counties in [Table 1](#) will have their enrollments **automatically** reclassified as in-state providers. Newly enrolling IHCP providers in these counties will automatically be enrolled as in-state providers. This in-state status will allow providers to follow guidelines and processes for enrollment and prior authorization (PA) transactions with the IHCP as though they were located in Indiana. However, the in-state status will not affect billing and reimbursement for services. Claims for providers located outside Indiana will be processed as out-of-state.



### Requesting in-state status

Newly enrolling providers that are located out-of-state, and not in one of the counties in [Table 1](#), will have an opportunity to request in-state status when applying for IHCP enrollment. During the initial IHCP enrollment process, providers may assert one of the following circumstances to support their request to be designated as an in-state provider:

- Enrollment increases access to medically necessary services in areas where the distance to an in-state provider would subject a member, or a member's family, to significant financial hardship or create an unnecessary significant burden on a member.
- Enrollment allows a member to retain a primary medical provider, or to obtain specialty services from a provider (such as centers for excellence) when the same care may not be available from an in-state provider, or would place a significant hardship on a member due to the geographic location of the in-state specialty care provider.
- Transportation to an appropriate in-state provider would cause significant undue expense or hardship on a member or the office.
- Enrollment addresses an emergency health crisis.

*continued*

Newly enrolling durable medical equipment (DME) or home medical equipment (HME) providers (provider type 25), which are located outside the counties in Table 1 but requesting in-state status, will also be required to answer yes to all the following questions:

- Do you maintain an Indiana business office, staffed during regular business hours, with telephone service?
- Do you provide service, maintenance, and replacements for IHCP members whose equipment has malfunctioned?
- Do you qualify with the Indiana Secretary of State as a foreign corporation?
- Do you anticipate at least 70% of your Indiana business to be rendered by mail order or online purchases?

Providers will be required to submit documentation justifying the circumstances being asserted at the time of enrollment.

All other IHCP guidance for out-of-state providers remains unchanged.

*Table 1 – Out-of-state counties to be considered in-state for IHCP provider enrollment purposes*

City	Out-of-state counties
Chicago, Illinois	Cook
	DeKalb
	DuPage
	Grundy
	Kane
	Kendall
	Lake
	McHenry
	Will
Cincinnati, Ohio	Boone
	Bracken
	Brown
	Butler
	Campbell
	Clermont
	Gallatin
	Grant
	Hamilton

*continued*

Table 1 – Out-of-state counties to be considered in-state for IHCP provider enrollment purposes (continued)

City	Out-of-state counties
Cincinnati, Ohio (continued)	Kenton
	Pendleton
	Warren
Louisville, Kentucky	Bullitt
	Henry
	Jefferson
	Oldham
	Shelby
	Spencer
	Trimble
Evansville, Indiana	Henderson (KY)
South Bend, Indiana	Cass (MI)

**QUESTIONS?**

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

**TO PRINT**

A [printer-friendly version](#) of this publication, in black and white and without photos, is available for your convenience.

**COPIES OF THIS PUBLICATION**

If you need additional copies of this publication, please download them from the [Bulletins](#) page of the IHCP provider website at [in.gov/medicaid/providers](http://in.gov/medicaid/providers).

**SIGN UP FOR IHCP EMAIL NOTIFICATIONS**

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at [in.gov/medicaid/providers](http://in.gov/medicaid/providers).

