

FSSA EnCred bulletin

INDIANA HEALTH COVERAGE PROGRAMS BT201924 APRIL 23, 2019

FSSA will implement EnCred through a phased approach

As announced in the *Indiana Health Coverage Programs (IHCP) Bulletin BT201907*, the Family and Social Services Administration (FSSA) is planning to implement the enrollment and credentialing solution (known as EnCred) for IHCP providers. EnCred will streamline IHCP provider enrollment and managed care entity (MCE) credentialing into a single process – resulting in fewer transactions, less redundancy, and faster turnaround times for providers.



Based on extensive work and discussion during the design and development stages of the project, including input from providers and other stakeholders, the FSSA has decided to take a phased approach with the implementation of EnCred. A phased approach will facilitate a smoother transition to the new solution. Not only will it limit the possible adverse issues that might arise with each implementation phase, it will also allow providers, stakeholders, and the IHCP to focus efforts and resources to make certain each phase is successful before moving forward with the next phase.

The FSSA has established the following as the general scope for EnCred – Phase One:

- The Phase One implementation will focus on the creation of the single credentialing solution referenced in *BT201907*. With implementation, credentialing of IHCP providers will be performed in a single process at the state level, eliminating the need for providers to credential individually with each MCE. (*Note: Providers that have been credentialed through EnCred and wish to participate with the MCEs will still need to individually initiate the contracting and network enrollment with the MCEs.*)
- Providers will continue to perform IHCP enrollment functions using the current enrollment processes accessible via the IHCP Provider Healthcare Portal (Portal). Those provider types requiring credentialing, will be systematically directed to the EnCred credentialing solution to complete their enrollment transactions. The combined enrollment and credentialing processes will be a seamless experience for providers.
- The requirement for providers to re-attest every 120 days, which was previously introduced at the spring 2019 IHCP provider workshops, will not be required by the EnCred solution.

With the adoption of a phased approach, the FSSA has reevaluated its original EnCred implementation schedule.



Accordingly, the implementation date of July 1, 2019, announced in BT201907 no longer applies. A specific date for the implementation of EnCred – Phase One has not yet been established; however, the FSSA anticipates implementation will be set for late summer or early fall 2019. The specific date will be set and published in the coming weeks. The blackout

period will be adjusted to the new go-live date as appropriate. Watch for future EnCred bulletins for additional details regarding the scope of this first phase.

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