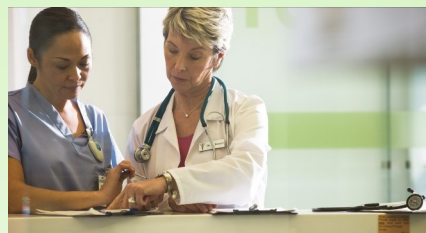


FSSA EnCred bulletin

INDIANA HEALTH COVERAGE PROGRAMS BT201907 FEBRUARY 14, 2019

Provider enrollment and credentialing changes coming with FSSA EnCred

The Family and Social Services Administration (FSSA) is preparing to implement a new enrollment and credentialing solution (EnCred) for Indiana Health Coverage Programs (IHCP) providers on July 1, 2019. EnCred will streamline IHCP provider enrollment and managed care entity (MCE) credentialing into a single process – resulting in fewer transactions, less redundancy, and faster turnaround times for providers.



EnCred will change the way providers **enroll, credential, revalidate, recredential, disenroll**, and make **profile maintenance updates**. While providers will continue to use the IHCP Healthcare Portal to access enrollment-related functions, the system will automatically redirect users to the new EnCred tool to perform these transactions. Within the EnCred tool, providers will receive on-screen direction on how to complete all transactions.

With EnCred, required credentialing for IHCP providers will be performed in a single process at the state level. Providers will no longer need to be credentialed with each MCE individually. Enrollment and credentialing information from EnCred will be shared with MCEs on a daily basis, so no additional provider action will be required for these functions. However, providers that wish to participate with the MCEs will still need to initiate the contracting and network enrollment process with each MCE individually.

Implementation of EnCred will affect only enrollment-related transactions. Provider information generated through the EnCred solution will directly support other IHCP business functions but will not change the way these business functions are performed. Other program components, such as claim submission, payment, and processing, provider relations support, and the process for establishing qualified providers for presumptive eligibility, will be unaffected.

An information session about the EnCred tool is on the agenda of the spring 2019 IHCP provider workshops in February and March – see *IHCP Banner Page* [BR201904](#) for more information. Additional details, including transition plans and the timing of a black-out period for enrollment transactions as well as training materials will be published in upcoming EnCred bulletins and posted to the IHCP provider website at in.gov/medicaid/providers.

QUESTIONS?

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