

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201858 OCTOBER 30, 2018

The IHCP provider website is moving to in.gov!

The Indiana Health Coverage Programs (IHCP) is preparing to migrate the provider website from its current indianamedicaid.com domain to the State's in.gov domain. This transition will occur in two phases – content pages will be moved during Phase 1 and provider applications migrated in Phase 2.

An [Indiana Medicaid landing page](#) currently exists on in.gov where users can access website content for IHCP *Members, Providers, and Business Partners*. Currently, the tab for *Providers* directs users to indianamedicaid.com. Effective December 3, 2018, the tab for *Providers* will direct users to in.gov/medicaid/providers.

Although the content of the web pages will be largely unaffected by the migration, the layout of the content as well as navigation of the website will be somewhat different. A partial screenshot of the new provider website *Home* page is shown in Figure 1. Content will be organized under the seven primary sections that display across the page in the top navigation panel. Clicking on or hovering over these primary navigation tabs will display the topical content pages users can access under each section. Enhancements to the navigation from the *Home* page include:

- Single-click access to the business applications providers visit most frequently, such as IHCP publications, the IHCP Provider Healthcare Portal login page, OPR (ordering, prescribing, and referring providers) Search, and Fee Schedules
- Regular posting of IHCP Update email notices
- Easy access to both IHCP and Indiana Family and Social Services Administration (FSSA) news and announcements

Figure 1 – Partial screenshot of provider website Home page at in.gov

INDIANA MEDICAID for Providers

Become a Provider Provider Reference Provider Education Business Transactions Clinical Services About IHCP Programs Contact Us

IHCP Providers

Search...

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Phasellus leo risus, viverra at tincidunt in, faucibus eu libero. In hac habitasse platea dictumst. Donec scelerisque elit vitae justo tempus tristique.

What's New?
Find out about recent news items, provider publications, and other website or program updates
[Read the Latest IHCP Update Email](#)

IHCP News & Announcements

- 9/27/2018 IHCP Will Reimburse for FluMist for the 2018-2019 Flu Season
- 8/31/2018 Temporary Change in Scheduling NEMT Services Applies ONLY to Designated Facility Provider Types
- 8/30/2018 DXC Email Addresses Changing From @HPE to @DXC September 18, 2018
- 8/23/2018 Make Plans Now to Attend the 2018 IHCP Annual Provider Seminar
- 8/9/2018 IHCP Revises Reimbursement Policy for Emergency Transports in Response to 9-1-1 Dispatches

[Click Here To View More Events](#)

Bullets

Banners

Provider Healthcare Portal
Check member eligibility, submit and adjust claims, view payments, update provider profiles, send secure correspondence

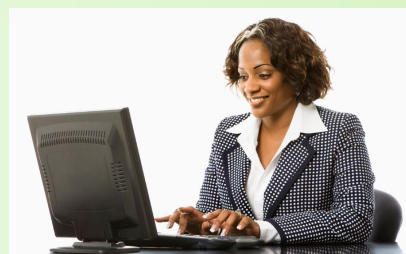
[Log-in Page](#)

[Portal Training](#)

The intent is to make this transition as seamless as possible. Accordingly, the IHCP will redirect the URL addresses for current indianamedicaid.com pages to the new URL addresses in the in.gov domain. In most cases, there will be a straight “old page”-to-“new page” redirect; however, in some cases, due to the new layout, the redirect will be from an “old page” to a “related new page.” Providers are encouraged to reset old bookmarks for the new URL addresses at first use.

As mentioned, Phase 2 of the website project will involve migrating the provider applications that are currently hosted at indianamedicaid.com. Provider applications include functions that are dynamically created or data-driven (including Terms of Use agreements), such as the following:

- Bulletin and Banner Page archives and searches
- Fee Schedules
- Code Sets
- Long-Term Care (LTC) Durable Medical Equipment (DME) Per Diem Table
- Provider Locator and OPR Search
- Trading Partner Profiles
- Workshop Registration Tool
- Web-based training modules
- Managed care entity (MCE)-directed content



These applications will continue to be hosted at indianamedicaid.com as they are today after the content pages are moved during the first phase of the project. When accessing these applications from the new in.gov website, users will be connected automatically to the existing indianamedicaid.com URL addresses for these functions. Users will use the normal navigation tools (such as the arrow key) to toggle between the two domains.

Note: Access to and functionality of the IHCP Provider Healthcare Portal will be unaffected by this migration.

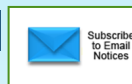
Although efforts are being made to minimize disruptions, providers may experience limited technical issues as a result of the conversion. Please feel free to contact IHCP Customer Assistance at 1-800-457-4584 to report issues. Any issues identified will be corrected as soon as possible.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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