

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201834 JULY 10, 2018

IHCP clarifies nonemergency medical transportation policy for dually eligible members

On June 1, 2018, the Indiana Health Coverage Programs (IHCP) began working with Southeastrans to manage all nonemergency medical transportation (NEMT) services for Traditional Medicaid members (see [IHCP Bulletin BT201816](#)). Some of these members are dually eligible for Medicaid and Medicare. The IHCP is issuing this bulletin to clarify when the requirement to broker NEMT services through Southeastrans applies to dually eligible members.

The requirements for the various eligibility categories for dually eligible members are detailed in Table 1. This guidance will help healthcare facilities and transportation providers determine whether Southeastrans should be contacted to arrange NEMT services, or if the facility should arrange the services directly with the transportation provider.

Ambulance transportation providers (provider type 26/specialty 260) that provide NEMT services to dually eligible members must first submit claims to Medicare as the primary payor. If the Medicare claim is denied, or if the claim is paid and a balance remains, the claim may be submitted to Southeastrans on a CMS-1500 claim form with the Medicare explanation of benefits (EOB) attached, for reimbursement consideration.

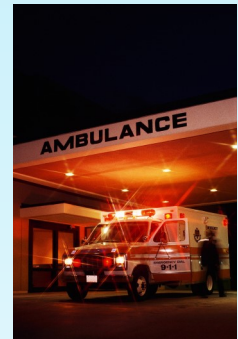


Table 1 – Coverage and Southeastrans coordination requirements for IHCP dually eligible members, effective for dates of service on or after June 1, 2018

Eligibility category	Medicaid coverage	Has coverage for NEMT?	Coordination with Southeastrans required?	Southeastrans coordination requirements specified
Qualified Disabled Working Individual (QDWI)	Eligible for payment of Medicare Part A premiums only	No	N/A	N/A
Qualified Individual (QI)	Eligible for payment of Medicare Part B premiums only	No	N/A	N/A
Specified Low Income Medicare Beneficiary (SLMB-Only)	Eligible for payment of Medicare Part B premiums only	No	N/A	N/A
Qualified Medicare Beneficiary (QMB-Only)	Eligible for payment of Medicare coinsurance and deductibles, Medicare Part A premiums (if any), and Medicare Part B premiums only	No	N/A	N/A

Table 1 – Coverage and Southeastrans coordination requirements for IHCP dually eligible members, effective for dates of service on or after June 1, 2018 (Continued)

Eligibility category	Medicaid coverage	Has coverage for NEMT?	Coordination with Southeastrans required?	Southeastrans coordination requirements specified
SLMB plus Full Medicaid (SLMB-Also)	Eligible for payment of Medicare Part B premiums and full Medicaid benefits	Yes	Yes	If member lives in his or her own home, NEMT services must be scheduled directly with Southeastrans.
				If member is in a facility (such as a hospital, nursing home, skilled nursing, or other long-term care), ambulatory or wheelchair NEMT services must be scheduled directly with Southeastrans.*
				If member is in a facility (such as a hospital, nursing home, skilled nursing, or other long-term care), <i>transport via stretcher</i> should be scheduled directly with the EMS transportation provider. The trip must be reported in advance to Southeastrans and a Trip Leg ID secured for documentation and claim payment.
QMB plus Full Medicaid (QMB-Also)	Eligible for payment of Medicare coinsurance and deductibles, Medicare Part A premiums (if any), and Medicare Part B premiums and full Medicaid benefits	Yes	Yes	If member lives in his or her own home, NEMT services must be scheduled directly with Southeastrans.
				If member is in a facility (such as hospital, nursing home, skilled nursing, or other long-term care facility), ambulatory or wheelchair NEMT services must be scheduled directly with Southeastrans.*
				If member is in a facility (such as hospital, nursing home, skilled nursing, or other long-term care facility) <i>transport via stretcher</i> should be scheduled directly with the EMS transportation provider and the transport reported in advance to Southeastrans and a Trip Leg ID secured for documentation and claim payment.

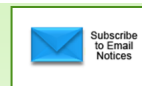
**Through September 30, 2018, these transports may be arranged directly with EMS providers if facilities have established, ongoing arrangements in place. Information about this transition period was published in IHCP Bulletin [BT201830](#).*

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