

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS

BT201830

JUNE 22, 2018

IHCP will implement an extended transition period for facilities and EMS providers in move toward brokered NEMT services

The Indiana Health Coverage Programs (IHCP) began brokering nonemergency medical transportation (NEMT) services for fee-for-service (FFS) members through Southeastrans Inc. effective June 1, 2018 (see [BT201816](#)). The IHCP implemented a 30-day transition period from June 1, 2018, to June 30, 2018, to allow members and providers time to adjust to the new requirements and processes. Guidance regarding the transition period was issued in IHCP Bulletin [BT201822](#).

Effective immediately, the IHCP is extending the implementation transition period through September 30, 2018, specifically for healthcare facilities and emergency medical services (EMS) transportation providers that may have established, ongoing transportation arrangements in place. This additional time frame will allow for further training and communication to facilitate the transition of these services to the Southeastrans network and the brokering processes.

Healthcare facilities that serve as the members' point of origin or residence for transports (such as hospitals, nursing homes, long-term care facilities, skilled nursing facilities, and so on) can continue to make transportation arrangements for members directly with their own or other EMS transportation providers through September 30, 2018. This applies **only** to facilities with their own EMS operation or to facilities that have entered into preferred provider agreements with EMS or ambulance transportation providers. All other transportation arrangements should be made directly with Southeastrans after the initial transition period ends on June 30, 2018.

Facilities and EMS transportation providers that qualify for the extended transition period must adhere to the following requirements:

- The facility may use its own EMS transportation company or another ambulance provider with which it has a preferred provider relationship.
- **The facility must contact Southeastrans to report the trip and obtain a trip identification number (Trip leg ID) prior to contacting the transportation provider to schedule the trip.**
- The facility can contact Southeastrans by calling the dedicated facility telephone line at 1-888-822-6104 or by using the Southeastrans facility portal to enter the trip information.

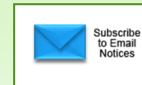


- The Trip leg ID will be assigned within hours of trip information being received by Southeastrans for use with claim submission. The Trip leg ID number must be included on the claim form to ensure the quickest payment. (Note: Payment will be contingent upon securing the Trip leg ID before the trip is provided.)

EMS providers will have the opportunity to join the Southeastrans network while still using established arrangements through September 30, 2018. Full implementation of brokered services will begin October 1, 2018.

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