

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT201729    MAY 2, 2017

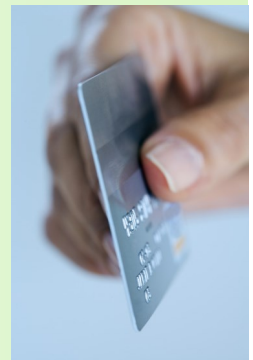
## HIP POWER Account debit cards discontinued

Effective February 1, 2017, the Indiana Health Coverage Programs (IHCP) discontinued use of the Personal Wellness and Responsibility (POWER) Account debit cards within the Healthy Indiana Plan (HIP) program. HIP members are no longer issued debit cards, and managed care entities (MCEs) no longer support the debit card infrastructure for members who already have debit cards.

All debit cards previously issued by the MCEs are invalid. Providers presented with a debit card from a member should not swipe the card. Members should be informed that their POWER Accounts continue to be active, even though the cards are no longer being used.

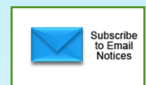
The Indiana Family and Social Services Administration (FSSA) continues to be committed to making personal healthcare information, including healthcare costs, as transparent as possible to HIP members. The FSSA intends to establish a process to replace the debit cards that will facilitate this objective. The new process is expected to be implemented in July 2017. Watch upcoming IHCP publications for more information and guidance.

If you have questions about this publication, please contact provider assistance with the appropriate MCE. Contact information for the MCEs is available on the [IHCP Quick Reference Guide](#) at indianamedicaid.com.



### SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope here or on the pages of indianamedicaid.com.



### COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please [download them](#) from indianamedicaid.com.

### TO PRINT

A [printer-friendly version](#) of this publication, in black and white and without graphics, is available for your convenience.