

CoreMMIS *bulletin*

Core benefits – Core enhancements – Core communications

INDIANA HEALTH COVERAGE PROGRAMS

BT201683

NOVEMBER 30, 2016

Update on CoreMMIS implementation

The Indiana Health Coverage Programs (IHCP) is temporarily delaying the December 5, 2016, implementation of the new CoreMMIS system. A brief delay is necessary to allow additional time for readiness testing. The transition activities outlined in *CoreMMIS Bulletins BT201662* and *BT201674* are now suspended. All business transactions already on hold are resumed, and other established transition dates are deferred. Providers should resume normal business activities pending further notice, including:

- Paper claim and claim adjustment submissions
- Provider enrollment applications and provider profile updates
- Written correspondence (including requests for administrative review of claims)
- Electronic batch claim transmissions
- Web interChange claim and claim adjustment submissions
- Paper attachments to electronic claim submissions
- Prior authorization and Right Choices Program requests and updates
- Eligibility verifications
- Presumptive eligibility applications

Providers should be prepared, however, for another brief suspension of these transactions as the new implementation date approaches. Watch upcoming IHCP publications for the new CoreMMIS implementation date. Providers should continue to register for the Portal and make preparations for the transition, including participating in training activities to learn how to use the new Portal and its features.

CoreMMIS and the Provider Healthcare Portal represent significant enhancements to the IHCP program. When deployed, Indiana will boast one of the most modern, effective, and accurate systems in the nation, and we remain 100% committed to a successful implementation.

If you have questions, please email incoremnis2015im@hpe.com or contact the [Provider Relations Field Consultant](#) for your area. Until CoreMMIS is implemented, providers can continue to reach IHCP Customer Assistance by calling 1-800-577-1278.

QUESTIONS?

For additional questions about *CoreMMIS*, email incoremmis2015im@hpe.com or contact Customer Assistance at 1-800-577-1278.

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