

CoreMMIS *bulletin*

Core benefits – Core enhancements – Core communications

INDIANA HEALTH COVERAGE PROGRAMS BT201676 NOVEMBER 17, 2016

Provider Healthcare Portal training available at indianamedicaid.com

On December 5, 2016, the Indiana Health Coverage Programs (IHCP) will replace its current Medicaid management information system (MMIS), IndianaAIM, with the new CoreMMIS. Along with CoreMMIS, a new provider interface called the Provider Healthcare Portal (Portal) will replace Web interChange. The Portal will have great new features that providers and their designated users, called delegates, can use to conduct electronic business transactions with the IHCP. To take advantage of the many features, Portal users need to learn how to use the new system.



A training overview of the Portal, as well as training about how to register on the Portal, is available on the [Provider Healthcare Portal Training](#) page at indianamedicaid.com. Previously published provider bulletins (*IHCP Bulletins BT201661* and *BT201674*) have outlined the registration process and encouraged providers to complete the registration of all service locations and delegate users as soon as possible to be prepared for implementation on day one. The Portal has been available (for registration **ONLY**) at the [Indiana CoreMMIS](#) web page at indianamedicaid.com since October 11, 2016. **Providers who have not yet registered should do so as soon as possible.**

Portal users also need to learn to perform their designated functions in the Portal. Training sessions related to these functions are now available on the [Provider Healthcare Portal Training](#) page. Like previous trainings, the new trainings are offered in a web-based format to allow self-directed and self-paced online learning at the convenience of Portal users. The full collection of Portal training sessions walks users through the functionality of the new Portal from start to finish. New topics about the Portal include:

- Provider Healthcare Portal: Portal Account Maintenance
- Provider Healthcare Portal: Online Enrollment
- Provider Healthcare Portal: Viewing Member Eligibility
- Provider Healthcare Portal: Request a Prior Authorization

- Provider Healthcare Portal: Professional Claims
- Provider Healthcare Portal: Dental Claims
- Provider Healthcare Portal: Institutional Claims
- Provider Healthcare Portal: Payments and Remittance Advice (RA)
- Provider Healthcare Portal: Submitting Secure Correspondence

Provider account representatives should ensure that delegates take the appropriate training sessions required for their designated user functions. The Portal will not be available to perform these functions until December 5, 2016; however, all sessions include interactive practice that replicates hands-on functionality.

Stay Informed

The IHCP appreciates the quality services providers offer our members and is committed to working closely with the provider community during this transition. It is critical that providers stay informed as CoreMMIS implementation approaches. All CoreMMIS provider bulletins are posted on the [Indiana CoreMMIS](#) page at indianamedicaid.com. Sign up for [IHCP Email Notifications](#) to be alerted when future bulletins are released. Direct questions to your [HPE Provider Relations field consultant](#) or via email at incoremmis2015im@hpe.com.

QUESTIONS?

For additional questions about CoreMMIS, email incoremmis2015im@hpe.com.

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