

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201672 NOVEMBER 4, 2016

IHCP to provide virtual training for the *new* Provider Healthcare Portal

The Indiana Health Coverage Programs (IHCP) will “flip the switch” on the Core Medicaid Management Information System (CoreMMIS) in just **31 days** – on December 5, 2016. To help providers prepare, virtual training sessions are scheduled to demonstrate three major functions on the new Provider Healthcare Portal (Portal) – provider and delegate registration, member eligibility verification and management, and claim submission. *Note: If you attended the 2016 IHCP Annual Provider Seminar, these sessions are a repeat of those presentations.*

Provider and delegate registration

This training is appropriate for **all** provider types and specialties. The training offers information about selecting the provider account representative, adding delegates as users for a service location, and assigning delegate responsibilities. Providers are encouraged to view the [Portal registration training](#) posted at indianamedicaid.com before attending the virtual session so questions can be addressed. Virtual training sessions will run for approximately 90 minutes on the following dates and times (Eastern Standard Time [EST]) in November:

- November 16, 2016, at 2:30 p.m. (EST)
- November 17, 2016, at 9:30 a.m. (EST)

Member eligibility verification and management

Providers currently using Web interChange to verify member eligibility can attend this training to learn more about performing the eligibility verification function in the Portal. This training demonstrates how to verify eligibility, view third-party insurance information, and learn what other member management functions are available. Qualified providers (QPs) who are certified to perform presumptive eligibility determinations will see where to locate the presumptive eligibility option. Sessions will run approximately 90 minutes on the following dates and times in November:

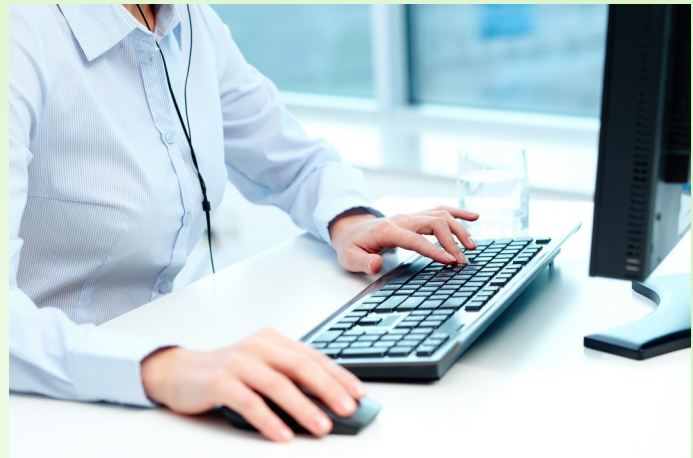
- November 22, 2016, at 9:30 a.m. (EST)
- November 29, 2016, at 2:30 p.m. (EST)



Claim submission

Training sessions on how to bill physician, institutional, transportation, and waiver claims on the Portal will be offered in December following the implementation of CoreMMIS. Sessions will run approximately 90 minutes and are scheduled on the following dates and times:

- Physician billing using a *CMS-1500* claim:
 - December 8, 2016, at 9:30 a.m. (EST)
 - December 13, 2016, at 2:30 p.m. (EST)
- Institutional billing using a *UB-04* claim:
 - December 15, 2016, at 2:30 p.m. (EST)
 - December 20, 2016, at 9:30 a.m. (EST)
- Waiver billing using a *CMS-1500* claim:
 - December 14, 2016, at 2:30 p.m. (EST)
- Transportation billing using a *CMS-1500* claim:
 - December 8, 2016, at 2:30 p.m. (EST)



For more information

To register for any of the virtual training sessions and for more information, see the [Provider Healthcare Portal Training](#) page at indianamedicaid.com. Follow the instructions on accessing virtual training.

QUESTIONS?

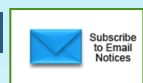
If you have questions about this publication, please contact Customer Assistance at 1-800-577-1278.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please [download them](#) from indianamedicaid.com.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope here or on the pages of indianamedicaid.com.



TO PRINT

A [printer-friendly version](#) of this publication, in black and white and without graphics, is available for your convenience.