FSSA approves assignment of PA, RCP, and TBI responsibilities from ADVANTAGE to Cooperative Managed Care Services

The Indiana Family and Social Services Administration (FSSA) has approved the assignment of Indiana Health Coverage Programs (IHCP) prior authorization (PA), Right Choices Program (RCP), and Traumatic Brain Injury (TBI) responsibilities from ADVANTAGE Health Solutions™ to Cooperative Managed Care Services (CMCS), LLC. CMCS will assume responsibility for fee-for-service (FFS) nonpharmacy PA and TBI activities and RCP administration effective April 1, 2016.

The PA, RCP, and TBI processes will remain the same and there should be no interruption in services as a result of this assignment.

- PA and TBI phone and fax numbers remain the same: 1-800-269-5720 (phone) and 1-800-689-2759 (fax).
- PA and TBI requests can be mailed to CMCS at the same address:
  
  P.O. Box 40789  
  Indianapolis, IN  46240

- Requests for administrative review of PA and TBI determinations can be faxed to the same fax number: 1-866-368-2644.

- RCP phone and fax numbers remain the same: 1-800-784-3981 (phone) and 1-877-392-6894 (fax)

The change from ADVANTAGE to CMCS is reflected on the IHCP Prior Authorization Request Form, which must accompany all PA requests. The updated form is available on the Forms page at indianamedicaid.com.

QUESTIONS?
If you have questions about this publication, please contact Customer Assistance at 1-800-577-1278.

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