IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS BT201612 MARCH 15, 2016

Update on Indiana's new HIP Link Program

HIP Link, which is part of the State's Healthy Indiana Plan (HIP 2.0), helps lower-income employed individuals afford the cost of their employer-sponsored health insurance. An individual working for an approved *HIP Link* employer can enroll in the program if he or she meets the established criteria. Individuals eligible for *HIP Link* coverage include (updated from previous bulletin):

- HIP-eligible Hoosiers age 19 through 64 years with access to a qualifying employer-sponsored insurance plan
- HIP-eligible spouses age 19 through 64 years eligible for coverage under a *HIP Link* member's qualifying employer-sponsored health insurance plan
- HIP-eligible dependents age 19 through 25 years (up to age 26) eligible for coverage under a *HIP Link* member's qualifying employer-sponsored health insurance plan



Initial program information was announced in *Indiana Health Coverage Programs (IHCP) Bulletin <u>BT201537</u>. Additional information is available through the <u>HIP website</u> at in.gov/fssa under the <u>HIP Link</u> tab.*

HIP Link coverage and billing

A number of employers and employees have now been enrolled with *HIP Link;* as a result, IHCP providers may be seeing *HIP Link* members presenting for services. All members enrolled in the *HIP Link* program receive a *HIP Link* identification card, as depicted in Figure 1. Providers should expect *HIP Link* members to present their card at the time of service; however, providers should also verify member eligibility through Web interChange or by calling 1-800-738-6770. Doing so will ensure the member's eligibility is current for a particular date of service.

Figure 1 – HIP Link identification card



Members: It is against the law for this card to be used by anyone except the person whose name is printed on the front of this card. This is a card for supplemental coverage that helps with out of pocket expenses. This card does not guarantee payment for services.	Providens: HIP Employer Benefit Link (HIP Link) is supplemental coverage for copagments, deductibles and coinsurance: required by the cartholder's primary insurance. To reache payment from HIP Link for these costs, please bill the primary insurance first and submit claims for the member's portion of the cost to HIP Link. The HIP Link card does not guarantee payment. For quantitors, please contact member or provider services.	
Report All Changes Please report all changes immediately: household size, pregnancy, health status, and income to 1.800.403.0864.		
All Medical and Pharmacy Questions 1.800.457.4584	Check Eligibility Indianapolis Area Provider Pharmacy PA	1.800.738.6770 317.692.0819 1.866.879.0106

HIP Link members receive the following benefits through the IHCP:

- Employer-Sponsored Insurance Premium Assistance Members receive a monthly reimbursement check for a portion of the premium costs deducted from their paycheck by the employer.
- A \$4,000 Personal Wellness and Responsibility Account (POWER Account) An account similar to a health savings account that is used to cover out-of-pocket medical expenses such as copayments and coinsurance for covered medical services, and plan deductibles.
- Wraparound IHCP Services These HIP Link benefits are provided in addition to the benefits covered by the employer-sponsored health insurance plan:
 - IHCP-covered services provided at federally qualified health centers (FQHCs) or rural health clinics (RHCs) regardless if the center is in the commercial plan network or covered by the employer plan
 - 72-hour emergency supply of prescription medications
 - Family planning services not covered by the employer-sponsored plan
 - Nonemergency transportation for limited populations including:
 - Pregnant women who elect to maintain coverage in *HIP Link* at their annual redetermination
 - Qualified low-income parents and caretakers
 - Members receiving Transitional Medical Assistance (TMA)
 - Early and Periodic Screening, Diagnosis and Treatment services not covered by the plan for members that are 19 or 20 years of age



All services rendered to a *HIP Link* member must be billed to the member's employer-sponsored insurance plan as the primary payer. After the claim has been adjudicated by the employer-sponsored insurance plan, the provider may submit a claim to the IHCP to receive direct reimbursement for the member's out-of-pocket costs. Reimbursement rates for out-of-pocket costs are based on network contracts with the insurer of the employer-sponsored insurance plan.

HIP Link wraparound services not covered by the employer-sponsored insurance plan are reimbursed to providers at the Medicaid fee-for-service (FFS) rates. The IHCP <u>Fee Schedule</u> is used to determine reimbursement for wraparound services. Providers should call 1-866-879-0106 for prior authorization of pharmacy services not covered by the employer-sponsored insurance plan.

For information about *HIP Link* billing procedures and claim requirements, see *IHCP Bulletin <u>BT201558</u>*. To be eligible for IHCP reimbursement for *HIP Link* services, providers must be enrolled with the IHCP. Providers interested in enrolling should visit the <u>Become a Provider</u> web page at indianamedicaid.com for information about how to become a provider and to access the application. For assistance, click the <u>Contact Us</u> link at indianamedicaid.com to find the Provider Relations field consultant in your area.

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