CoreMMIS bulletin

Core benefits – Core enhancements – Core communications

INDIANA HEALTH COVERAGE PROGRAMS

BT201603

November 3, 2015

Provider Healthcare Portal training now available at indianamedicaid.com

Early next year, the Indiana Health Coverage Programs (IHCP) is replacing its information processing system with the new *Core*MMIS system. Along with *Core*MMIS, a new provider interface called the Provider Healthcare Portal (Portal) will replace Web interChange. The Portal will have great new features such as online provider enrollment and the ability to upload supporting documents for electronic claims and prior authorization submissions. To take advantage of the many new features available on the Portal, providers and their designated representatives, known as delegates, need to learn how to use the new system.

Web-based training on the new Portal is being made available at indianamedicaid.com. The web-based format will allow self-directed and self-paced online learning at the convenience of the users. The full complement of training sessions are designed to walk users through the Portal from start to finish. Courses will be rolled out over the coming months and posted to the <u>Provider Healthcare Portal Training</u> page at indianamedicaid.com. The <u>Provider Healthcare Portal:</u> Overview training, which offers an introduction to the new interface, is now available to providers and delegates on this web page. Training sessions that will be posted in the near future include information on Portal registration, member eligibility verification, claims submission, online provider enrollment, and more. Watch for provider bulletins sharing information about these features and announcing the availability of new training sessions.

QUESTIONS?

For additional questions about *Core*MMIS, email incoremmis2015im@hp.com.

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