*Core*MMIS *bulletin*

Core benefits – Core enhancements – Core communications

Stay informed and be ready for the new *Core*MMIS and Provider Healthcare Portal!

By the end of 2015, the Indiana Health Coverage Programs (IHCP) will transition to the new *Core*MMIS system (replacing Indiana*AIM*, the current claims processing system) and the Provider Healthcare Portal (replacing Web interChange). The IHCP is committed to making this transition as smooth as possible for providers. Regular communications will share important information about the new processes and time lines. Training opportunities will be available for providers to learn how to navigate the new systems and to prepare for implementation.
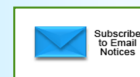
Where can I find information?

Provider bulletins on indianamedicaid.com will continue to be your go-to source of information about *Core*MMIS and the Provider Healthcare Portal (the Portal). Bulletins with the *Core*MMIS masthead will be published regularly over the coming months with information about the system transition. These bulletins will cover important information, including:

- System implications for claims filing and processing

- System implications for provider enrollment and provider profile management

- System implications for member services management, including prior authorizations

- Information about how and where to access provider resources and training

- Key transition time lines and dates

To eliminate confusion, *Core*MMIS bulletins will not be posted with the regular IHCP bulletins – they will be posted separately on the *Indiana CoreMMIS* web page for easy reference. To make sure you do not miss any of these important updates, subscribe to email notifications at indianamedicaid.com.

You will find all *Core*MMIS bulletins posted on the Indiana *Core*MMIS web page

Subscribe now to IHCP email notifications

What type of training will be available?

Providers will need training on how to use the Portal to conduct business with the IHCP. Portal training will be available in three formats: web-based training, workshop sessions, and on-site consultation.

- Most training will be offered as **web-based sessions,** available online beginning in October. You and your staff can take the courses when it's most convenient for you.

- The **IHCP Annual Provider Seminar** will be held in Indianapolis **October 13-15, 2015**. The seminar will offer sessions where providers will learn about the new system, view a demonstration, and have an opportunity to ask questions.

- Your local Provider Relations field consultant will be available to provide **on-site consultation** by early November.

Prepare now:

- Identify staff who need training and inform them of training options and availability

- Ensure staff taking web-based training have a computer with Internet access

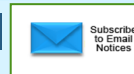- Register for the IHCP Annual Provider Seminar

QUESTIONS?

For additional questions about *Core*MMIS, email incoremmis2015im@hp.com.

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