The IHCP is ready for ICD-10 – are you?

The Indiana Health Coverage Programs (IHCP) will flip the ICD-10 switch to “ON” in just six days – on October 1, 2015, per the Centers for Medicare & Medicaid Services (CMS) mandate. By now providers should be ready to begin submitting claims with ICD-10 codes on October 1.

The IHCP has tested ICD-10, but we expect questions as providers, clearinghouses, software vendors, managed care entities, and other stakeholders transition to ICD-10. The IHCP is ready to answer questions and work to make the implementation of ICD-10 a success for all concerned.

The following resources will help when you look for answers to your ICD-10 questions:

- The ICD-10 Information page at indianamedicaid.com contains many links to helpful ICD-10 resources, such as the:
  - IHCP’s ICD-10 FAQs (recently updated)
  - IHCP Span-Date Logic Tables
  - CMS’ ICD-10-CM/PCS Billing and Payment Frequently Asked Questions
  - CMS’ roadto10.org
- The Medical Policy Manual has been updated to reflect ICD-10 codes associated with IHCP coverage policies. The updated policy manual is effective October 1, 2015, and is posted on the Manuals page at indianamedicaid.com. The version of the Medical Policy Manual effective July 1, 2015, which contains ICD-9 codes, will continue to be available on indianamedicaid.com as an archived reference document after ICD-10 is implemented. Providers are reminded, however, that the archived manual will not include policy changes that occurred after July 1, 2015, and therefore, should not be considered an absolute resource for current policy.
- IHCP Bulletins posted on the Bulletins page at indianamedicaid.com, cover key ICD-10 topics, including prior authorization, the new All-Patient Refined Diagnosis-Related Grouper (APR-DRG), and crosswalks of diagnosis and procedure codes to ICD-10 in policy areas where coverage is restricted or specific billing instructions have been established.
- The Provider Resources page on the CMS website at cms.gov offers several guides for providers and their staffs.

Continued
The IHCP has scheduled virtual training sessions for ICD-10 to educate providers on the processes and changes that will occur with the implementation of ICD-10. Sessions will run for approximately two-and-one-half hours.

Session dates and times are as follows:
- Monday, September 28: 9:30 a.m. – noon
- Tuesday, September 29: 9 a.m. – 11:30 a.m.
- Tuesday, September 29: 2 p.m. – 4:30 p.m.
- Wednesday, September 30: 1:30 p.m – 4 p.m.

To register and for more information, see the ICD-10 Virtual Training page at indianamedicaid.com. Follow the instructions on accessing virtual training.

If you have questions about ICD-10 implementation, call Customer Assistance at 1-800-577-1278.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-577-1278.

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