

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT201516    MARCH 24, 2015

## Changes made to IHCP Pharmacy Benefit Management

With the expansion of the Healthy Indiana Plan (HIP) effective February 1, 2015, and the implementation of Hoosier Care Connect April 1, 2015, four Pharmacy Benefit Managers (PBMs) will be under the Indiana Health Coverage Programs (IHCP) umbrella. Catamaran will continue to be the PBM and pharmacy claims processor for pharmacy services rendered to members in Hoosier Healthwise and other members under the pharmacy fee-for-service delivery system. PBMs contracted with each of the three managed care entities (MCEs) serving HIP and Hoosier Care Connect members will manage members' pharmacy benefits and process pharmacy claims for members in those programs.

All four PBMs are now processing IHCP members' pharmacy claims. Pharmacy providers can verify the member's program assignment and the appropriate PBM for claim submission through the existing Eligibility Verification System (EVS) options. The PBM information may also be listed on the members' ID cards:

- Newly enrolling HIP and Hoosier Care Connect members will be issued cards by the enrolling MCEs, which will include plan-specific PBM information.
- PBM information for Catamaran applies for all IHCP members other than HIP and Hoosier Care Connect.

The information necessary to submit claims to each PBM is identified in [Table 1](#) attached to the bulletin. Contact numbers are also listed for providers and members who have questions about pharmacy services and claims. Claims submitted to Catamaran in error will reject with a message that identifies the correct bank ID number (BIN) and process control number (PCN) for the PBM associated with the member's enrollment.

For information about the HIP expansion in general and about changes in HIP pharmacy benefits, see *IHCP Bulletin* [BT201503](#), dated January 27, 2015, and the IHCP Provider Q & A attached to that publication. For details about the implementation of Hoosier Care Connect, see *IHCP Bulletin* [BT201510](#), dated February 17, 2015.



### QUESTIONS?

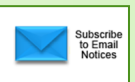
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Table 1 – Pharmacy Benefit Manager contact and claims submission information

Program/ MCE	PBM	Call Center Contact Information			BIN	PCN	RX Group
		Members	Providers	PBM			
IHCP Fee-for-Service and Hoosier Healthwise	Catamaran	1-855-577-6317	1-855-577-6317	1-855-577-6317	001553	INM	Not required
Anthem HIP and Hoosier Care Connect*	Express Scripts, Inc. (ESI)	1-866-408-6131 (HIP) 1-844-284-1797 (HCC)* 1-866-408-7188 (TTY)	Provider Prior Authorization (PA) Requests: 1-866-398-1922 (HIP) 1-866-408-7187 (HCC)*	ESI Technical Help Desk for Claims Processing: 1-844-520-2680	003858	MA	WKXA
MDwise HIP and Hoosier Care Connect	MedImpact	1-844-336-2677	1-844-336-2677	Member and provider calls are soft-transferred to PBM	003585	ASPROD1	MDW
Managed Health Services (MHS) HIP and Hoosier Care Connect	US Script (USS)	1-877-647-4848	PA Fax (Specialty) 1-855-678-6976  PA Fax (Standard) 1-866-399-0929 1-866-399-0928	USS Call Center (MHS only) 1-855-772-7121  USS PA Dept. (MHS-specific) 1-855-772-7125	008019	Not required	22801