IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS

BT201425 MAY 22, 2014

Notification of Pregnancy Form and process revised

Effective June 25, 2014, the Indiana Health Coverage Programs (IHCP) will revise the *Notification of Pregnancy Form* (NOP) and process. The changes are ultimately intended to improve birth outcomes in the state of Indiana.

The NOP is being modified to serve as a simplified means of communication between a member's provider and managed care entity (MCE) when a pregnancy is identified. The provider will no longer be required to complete an extensive risk assessment on the NOP; however, the provider will be required to communicate the pregnancy to the member's MCE – Anthem, Managed Health Services (MHS), or MDwise. The MCE will subsequently conduct a risk-level assessment.

The revised process requires the provider to complete the NOP by including current and accurate member demographics, any high-risk pregnancy indicators identified during the office visit, and basic pregnancy information. The MCE receiving the NOP is responsible for contacting the member to complete a comprehensive pregnancy health risk assessment within 21 days. Based on a stratified risk-level assessment (high/low), the MCE will develop a care management plan for those women at high risk. The care plan will outline the outreach and support strategies that will be needed for the duration of the pregnancy to ensure the best birth outcomes for mother and baby.

A copy of the revised NOP as well as information explaining the revised process and detailed instructions for completing NOP information on Web interChange are provided in this bulletin for your reference.

Reimbursement for the NOP risk assessment

The NOP is used by all IHCP MCEs. Prenatal care providers that electronically complete and submit the NOP in adherence with IHCP guidelines and using Web interChange may be eligible for a \$60 incentive payment.

To be eligible for the incentive payment:

- The pregnant woman must be enrolled with an MCE.
- The woman's pregnancy must be less than 30 weeks gestation at the time of the office visit on which the NOP is based.
- The NOP must be submitted via Web interChange no more than five calendar days from the date of the office visit on which the NOP is based.

Providers must bill the MCE for the NOP incentive payment using Current Procedural Terminology (CPT^{®1}) code 99354 with modifier TH. The date of service (DOS) on the NOP claim should be the date of the office visit on which the information on the NOP is based.

Only one NOP per member, per pregnancy, is eligible for reimbursement. NOPs for presumptively eligible pregnant women enrolled with an MCE may be submitted and are eligible for reimbursement. Uninsured pregnant women, including those with pending IHCP applications, should be referred to qualified providers so that presumptive eligibility can be established. To find a qualified provider, uninsured pregnant women should be directed to the Hoosier Healthwise Enrollment Broker at 1-800-889-9949 or to the <u>Provider Search</u> page at indianamedicaid.com.

If you have questions regarding the completion of the NOP, please contact your IHCP Provider Relations field consultant.

NOP process and instructions

The simplified NOP requires information about the provider that is completing the form as well as specific information about the member, including:

- Member name, address, telephone number, and email address, if applicable
- Hoosier Healthwise health plan
- Date of service
- Dates of last menstrual cycle
- Number of weeks pregnant
- Current tobacco use and other risk indicators

The MCE will use this information to identify and address risk factors and to develop a care management plan.

To access and complete the NOP via Web interChange:

1. Log on to Web interChange.

2. Select Eligibility Inquiry; the Eligibility Inquiry screen displays (Figure 1).

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Eligibility Inquir	ry
interChange Home	Cuery Information
Indiana Medicaid	Search For: NPI O Legacy Provider ID
1915(i) Inquiry	NPI Taxonomy Code Postal Code -
Administration Menu	
Birth Expenditures	Search Criteria By Member ID
Check/RA Inquiry	Member ID
Claim Inquiry	
Claim Submission	
CS Notif Inquiry	Search Reser
Eligibility Inquiry	- Eligibility Information
File Exchange	Member is Eligible from 04/14/2014 to 04/14/2014 for PACKAGE A STANDARD PLAN
HH Open Enrollment	Inquiry completed at 4:49:54 PM on 4/14/2014
MRO Inquiry	
NOP Inquiry	Member Name Member ID
PA Inquiry	Address INDIANAPOLIS, IN
PA Submission	Date of Birth

Figure 1 – Eligibility Inquiry screen

- 3. Click the radio button to search for NPI or Legacy Provider number and enter the selected number.
- 4. Enter the search criteria for the member (member number, Social Security number, name and date of birth, or Medicare number).
- 5. Click Search.
- 6. Select Enter NOP.
- 7. The NOP Begin screen displays (Figure 2).

Legacy Provider ID NPI Service Location Name	: Service Location: Provider Type: t -
Begin Seneral Information Idernal Obstetrical History Previous Infant/Findings Usgnosis of Pregnancy Risk Idernal Medical History Substance Abuse Use History Substance Abuse Use History Social Risk Factors Seferials	Begin To complete Notification of Pregnancy (NOP) information for a recipient, get started by clicking on the "Next" button below. After completing the NOP information for each step, click the "Next" button to continue. You can always return to a step by clicking on the appropriate link in the side menu bar on the left. After completing all the steps, you will have the opportunity to review and/or change any information you have entered before submitting the data.
Review and Submit	Next>

Figure 2 – NOP Begin screen

8. Click Next; the NOP General Information screen displays (Figure 3).

Figure 3 – NOP	General	Information	screen
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Notifie	cation of Pregna	ancy		
Legacy Provider ID:	Service Location	on: Provide	r Type:	
NPI: Service Leastion Name:				
Benin				
NY: Service Location Name: Begin General Information Review and Submit Print Submitted NOP	Physician Information Provider Name: Provider Vall/CPI: Provider Telephone: * Person Completing Form: Member RIDC: Member Name: Member Address: City, State, Postal Code: Date of Birth: Member Fona 1: Member Email: H AMY ember contact information abor telephone number(s) and/or email If AMY ember contact information Address Line 1: Address Line 2: City, State, Postal Code: Phone 1: Email: * Date of Service: * LMP:	Generative Sector Secto	e provide the member's curro ontact information for this m mber must call DFR at 1-800-4 Phone 2.	Int address, Imber? 0 03-0864
	* # Weeks Pregnant: (*) Asterisk indicates a required field.]	* Current Tobacco User:	Yes O No
	Other Risk Indicators (Select	all that apply)		
	Obstetrical History He Environmental/Social	edical History/Exam	Mental Health	Substance Abuse
				Next>

- 9. Enter the information that is not prepopulated on the NOP General Information screen. An asterisk (*) indicates that a field is required.
- 10. Click Next.

*Note: The name, address, and telephone number information is prepopulated from the member eligibility file. If the prepopulated information is incorrect, please obtain the correct information from the member at the time of completion of the NOP to ensure the MCE will be able to contact the member timely. If any member contact information has changed, the member must contact the Division of Family Resources (DFR) at 1-800-403-0864 to report the changes.

11. Review the information entered on the NOP via the NOP Review and Submit screen (Figure 4).

Service Location Name:	Legacy Provider I N	D: Service Location: Provider Type: 01 Hospital Pt
Itean Review and Submit Review and Submit Review and Submit Review and Submit Review and Submit Review and Submit Review and Submit If you need to review or make changes prior to submission, please select the appropriate link to the left. NOTE: By submitting this NOP I agree the information provided on behalf of the physician is accurate as true.	Service Location Nam	•
	lesin Review and Submit Yint Submitted NOP	Review and Submit If you need to review or make changes prior to submission, please select the appropriate link to the left. NOTE: By submitting this NOP I agree the information provided on behalf of the physician is accurate and true.

- 12. If you need to review and make changes to the form prior to submitting, click **Review and Submit**. If you have no changes, click **Submit**.
- 13. You will receive confirmation that the NOP was successfully submitted.
- 14. You have the option to print the NOP for your records from the NOP print screen (Figure 5).

Legacy Provider ID: NPt: Service Location Name: Service Name	Service Location:	Provider Type: 01 Hospital
ank you! Your NOP submission nting this Notification of Pregna)F). To print this form, you n sion of Adobe Acrobat Reader f	a is complete. To print a co ncy form will generate a doc nust have the free Adobe rom the <u>Web Tool Kit</u> .	by for your records, click the "Print NOP" button below. ument in Adobe Acrobat Portable Document Format Acrobat Reader Installed. You can get the latest
e NOP submission is greater buld not be submitted.	than 5 calendar days fron	n the date of service. A claim for this NOP

Figure 5 – NOP print screen

NOTE: If the NOP is submitted after five calendar days, you will receive a message indicating that the submission is more than five days from the date of service.

You have the option to print the NOP for your records but it is not required. If you choose to print the NOP, all the information that was entered will be printed.

Figure 6 – NOP



NOTE: You cannot complete the NOP on uninsured and IHCP-pending pregnant women. These women should be referred to a Presumptive Eligibility for Pregnant Women (PEPW) qualified provider. PEPW is short-term coverage of outpatient prenatal care to women with low income while an IHCP application is pending. Contact the Hoosier Healthwise Enrollment Broker at 1-800-889-9949 or go online to the <u>Provider Search</u> page at indianamedicaid.com.

QUESTIONS?

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