To: All Teaching Hospital Providers

Subject: Medical Education Reimbursement Change

Overview

Effective January 1, 2010, the Indiana Health Coverage Programs (IHCP) will begin paying separately for medical education for qualifying hospitals rendering services to risk-based managed care (RBMC) members. This process will replace managed care organizations’ (MCOs’) reimbursement of medical education expenses.

The change in medical education reimbursement will be effective for encounter or shadow claims (claims that are forwarded to HP after being adjudicated by a managed care organization) received from the MCOs with a From Date of Service of January 1, 2010, and after. Based upon shadow claims data received from the MCOs, HP Enterprise Services will process and issue the medical education payments to the hospitals.

Providers will be able to identify these payments by reviewing the financial summary page of the Remittance Advice (RA). The payment information will show in the expenditure section as nonclaim-specific payouts. Each payment will be identified with a reason code of 8372 along with the applicable payment amount. Claim-specific details will not be included on the RA during the initial implementation period.

If the provider desires to have a claim-specific detail report that provides claim detail information for each expenditure, the provider is instructed to call Customer Assistance at (317) 655-3240 or 1-800-577-1278. The provider will need to give the Customer Assistance representative the provider number and RA date for which the provider is requesting the detail. Customer Assistance will not be able to provide the detail information during the telephone inquiry. Customer Assistance will have the detail report printed and mailed to the requesting provider.

The claim-specific detail report will be available on the Monday before the Tuesday RA date.

Note: This is a temporary process with this initial implementation, and it is anticipated the claim-specific detail for each expenditure will be incorporated on the actual RA in the next few months. Please monitor forthcoming provider notifications for information regarding the exact date the claim detail will be added to the RA statement.

All medical education payment calculations will be made once the MCO has posted the claim payment information, and the shadow claim has been posted to IndianaAIM. Providers should allow 30 – 45 days from the time the MCO has processed the claim for the medical education payment to be posted to the fee-for-service Remittance Advice from HP.
**Note:** A hospital will be reimbursed only for graduate medical education programs or other medical education payments by the IHCP via HP and will not be paid by any other vendor. When the State and an MCO have the potential to reimburse education program rates, an MCO shall not pay medical education expenses as part of the reimbursement.