

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR202015

APRIL 14, 2020

IHCP to cover HCPCS code D5999

Effective May 14, 2020, the Indiana Health Coverage Programs (IHCP) will cover Healthcare Common Procedure Coding System (HCPCS) code D5999 — *Unspecified maxillofacial prosthesis*. Coverage applies to all IHCP programs, subject to limitations established for certain benefit plans, for fee-for-service (FFS) dental claims with dates of service (DOS) on or after May 14, 2020.

The following reimbursement information applies:

- Pricing: Code D5999 will pay 90% of billed charges
 - A cost invoice or manufacturer's suggested retail price (MSRP) must be submitted with the claim.
- Prior authorization (PA): Required



PA for the coverage of oral appliance therapy is subject to the following:

- There is a face-to-face evaluation by a provider before a sleep test, to assess the member for obstructive sleep apnea.
- The sleep test must meet one of the following:
 - An apnea-hypopnea index (AHI) or respiratory disturbance index (RDI) that is equal to 5 or less than 14 events per hour
 - AHI or RDI is greater than or equal to 15 events per hour with a minimum of 30 events and;
 - ◇ Patient experiencing trial and failure of a continuous positive airway pressure (CPAP) machine
 - AHI or RDI is equal to or greater than 30 events per hour and;
 - ◇ Patient experiencing trial and failure of a continuous positive airway pressure (CPAP) machine
- The patient has confirmed obstructive sleep apnea.
- The device must be ordered by a provider following review of the report of the sleep test.
- Referral must be from a physician to the dentist.
- The device is provided and billed by a dentist.

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Documentation: The dental provider should maintain sleep study results in the patient's file.

Reimbursement, PA, and billing information applies to services delivered under the FFS delivery system. Individual managed care entities (MCEs) establish and publish reimbursement, PA, and billing criteria within the managed care delivery system. Questions about managed care billing and PA should be directed to the MCE with which the member is enrolled.

This change will be reflected in the next regular update to the *Professional Fee Schedule*, accessible from the [IHCP Fee Schedules](#) web page at in.gov/medicaid/providers, and to *Dental Services Codes*, available from the [Code Sets](#) page.

Changes to FSW and CIH Waiver rates and services postponed for 90 days

Proposed changes to rates and services for the following waivers have been postponed for at least 90 days, with a new **tentative** effective date of July 16, 2020. The changes are to the Division of Disability and Rehabilitative Services (DDRS) Bureau of Developmental Disabilities Services (BDDS) Community Integration and Habilitation (CIH) Waiver, and to the Family Supports Waiver (FSW).



The Indiana Family and Social Services Administration (FSSA) Office of Medicaid Policy and Planning (OMPP) previously requested approval of the changes from the Centers of Medicare & Medicaid Services (CMS), as announced in *Indiana Health Coverage Programs (IHCP) Bulletin* [BT202020](#). See the bulletin for a description of the changes.

Postponing the changes allows busy providers to focus on members' healthcare needs while the coronavirus 2019 disease (COVID-19) demands time and resources otherwise available.

For any questions or concerns, please email the FSSA IHCP reimbursement mailbox at FSSA.IHCPReimbursement@fssa.IN.gov.

Sandata EVV webinar (virtual training) sessions available May – November 2020

The *21st Century Cures Act* directs state Medicaid programs to require personal care service and home health service providers to use an Electronic Visit Verification (EVV) system to document the services rendered. See *Indiana Health Coverage Programs (IHCP) Bulletin* [BT201951](#) for more information.

Required training

Enrolled providers are required to complete EVV training before receiving their Sandata EVV Portal Welcome Kits, which will include their EVV login credentials. Each provider or agency will enroll no more than two representatives per IHCP Provider ID to attend a training session. Training will be completed using the train-the-trainer (TTT) approach (model), so that those attending training can then train other EVV Portal administrators and caregivers within their organizations. It is expected that one of the training representatives will be an EVV administrator.

continued

Because of the current public health emergency for the coronavirus disease 2019 (COVID-19), instructor-led classroom sessions are not available. However, webinar (virtual training) sessions will be available starting in May as shown in Table 1.

Readiness

Providers are strongly encouraged to review the checklist in *IHCP Bulletin BT201942* in preparation for implementing an EVV system.

Note: The federal requirement for providers of personal services to use an EVV system for documenting services rendered was changed to January 1, 2021, after the bulletin was published. Affected providers and agencies should complete all steps outlined in BT201942 before January 1, 2021.

Registration

To register for a webinar session, follow the steps in the Indiana Family and Social Services Administration (FSSA) *EVV Agency Provider Training Registration Quick Reference Guide (QRG)* located on the [Electronic Visit Verification Training](#) page at in.gov/medicaid/providers. Providers are encouraged to register early because webinar class sizes are limited and sessions are expected to fill quickly.

EVV webinar sessions dates and times

Each webinar session will consist of 2 hours of training each day, for 3 consecutive days, allowing for some flexibility around provider’s schedules. Providers will be required to complete **all** three days of webinar sessions before receiving their welcome kits.

See Table 1 for training sessions dates and times. Each session is limited to 100 attendees, so please register early to reserve your training.

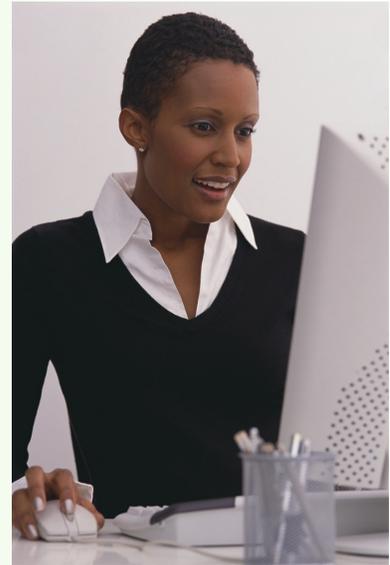


Table 1 – EVV webinar (virtual training) sessions

Date (3 consecutive days)	Eastern Time
May 19 – 21, 2020	1 p.m. – 3 p.m.
July 7 – 9, 2020	1 p.m. – 3 p.m.
September 1 – 3, 2020	1 p.m. – 3 p.m.
November 17 – 19, 2020	1 p.m. – 3 p.m.

More information

More information will be available in future IHCP communications. For any immediate concerns or questions, please email EVV@fssa.in.gov.

Sandata EVV self-paced training now available

The *21st Century Cures Act* directs state Medicaid programs to require personal care service and home health service providers to use an Electronic Visit Verification (EVV) system to document services rendered. As a reminder, providers of personal care services have until January 1, 2021, to meet the federal requirement to use an EVV system. Providers of home health services have until January 1, 2023. See *Indiana Health Care Programs (IHCP) Bulletin* [BT201951](#) for more information.

Note: Providers will see no disruption in payment for their personal care services, regardless of the presence of an EVV record, until January 1, 2021. However, effective January 1, 2021, providers that have not begun to use an EVV system when submitting claims for personal care services will see disruption in payment.

Providers who plan to use the State-sponsored Sandata solution, but did not complete an instructor-led or webinar training session previously, and are not planning to complete the webinar sessions scheduled for May – November 2020, are required to complete the self-paced training that is now accessible from the [Electronic Visit Verification Training](#) web page at in.gov/medicaid/providers. Providers must complete the self-paced training (or the scheduled webinar sessions announced in this banner page) to receive the Sandata EVV Portal Welcome Kit, which includes login credentials.

Providers can sign up (register) and complete the self-paced training as their schedules allow. Providers who already enrolled on the Sandata Learning Management System (LMS) for the previous instructor-led or webinar sessions still have the option to take self-paced training.

To get started with the self-paced training, go to the [Electronic Visit Verification Training](#) page and click on the *EVV Agency Provider Training Registration Quick Reference Guide* to access instructions for the Sandata LMS registration (sign up). After you sign up (or log in if already enrolled), follow the prompts within the LMS.

Note: The quick reference guide mentions signing up for classroom and webinar training only, but the sign up process is the same for the self-paced training.

The *Electronic Visit Verification Training* page contains several self-paced training references to help providers with the EVV training on the Sandata LMS.

After completing the self-paced training and to receive your welcome kit and login credentials, email your certification of completion to INXIXEVV@dxc.com. The certification of completion is included at the end of the self-paced training on the Sandata LMS. Download the certification as a PDF file and attach it to your email.

Include the following in your email:

- Provider name
- Provider Medicaid ID number
- Your name

continued



Include the following in your email (continued):

- Your phone number
- Your email address (if different than sender)
- Attached certification of completion

For more information about EVV, see the [Electronic Visit Verification](#) page at in.gov/medicaid/providers. Further details will appear in future IHCP communications. For immediate concerns or questions, please email EVV@fssa.in.gov or call the EVV Help desk at 1-800-457-4584, option 5.

QUESTIONS?

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