

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR202009

MARCH 3, 2020

IHCP covers CPT code 87507 for outpatient services under CHIP, and accepts resubmitted claims

Effective immediately, the Indiana Health Coverage Programs (IHCP) will cover Current Procedural Terminology (CPT^{®1}) code 87507 – *Detection test for digestive tract pathogen -IADNA-DNA/RNA PROBE TQ 12-25* in the outpatient setting. Coverage will apply to fee-for-service (FFS) outpatient claims retroactively for dates of service (DOS) on or after **February 13, 2017**.

Reimbursement, PA, and billing information apply to services delivered under the FFS delivery system. Individual managed care entities (MCEs) establish and publish reimbursement, PA, and billing criteria within the managed care delivery system. Questions about managed care billing and PA should be directed to the MCE with which the member is enrolled.

The IHCP identified a claim-processing issue that affects certain FFS outpatient claims (*UB-04* form or electronic equivalent) for CPT code 87507 with DOS on or after February 13, 2017. Claim detail lines for members in Hoosier Healthwise Package C – Children’s Health Insurance Program (CHIP) and billed for code 87507 may have denied inappropriately with explanation of benefits (EOB) 4021 – *Procedure code billed is not covered for the dates of service for the program billed. Please verify and resubmit.*



The claim-processing system has been corrected. Beginning immediately, providers may resubmit FFS outpatient claims for CPT code 87507 that denied for EOB 4021, for reimbursement consideration. This applies retroactively to claims with DOS on or after February 13, 2017. Claims resubmitted beyond the original filing limit must include a copy of this banner page as an attachment.

Note: Claims with DOS before January 1, 2019, must be resubmitted within 1 year of the banner page’s publication date. Claims with DOS on or after January 1, 2019, must be resubmitted within 180 days of the banner page’s publication date.

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Portal enhancement for allowing multiple provider types in a rendering provider profile

The Indiana Health Coverage Programs (IHCP) previously announced in *IHCP Banner Page [BR201923](#)*, a coming enhancement to the Provider Healthcare Portal (Portal) that would let a rendering provider enroll with more than one provider type using a single National Provider Identifier (NPI), as long as the rendering provider met the enrollment criteria for each additional provider type. The enhancement was postponed, as announced in banner page [BR201926](#).

Effective March 26, 2020, this enhancement to the Portal will be available. For details about this coming change, refer to the article in banner page *BR201923, Provider Healthcare Portal to allow multiple provider types in a rendering provider profile*.



Sandata EVV self-paced training now available

The *21st Century Cures Act* directs state Medicaid programs to require personal care service and home health service providers to use an Electronic Visit Verification (EVV) system to document services rendered. As a reminder, providers of personal care services have until January 1, 2021, to meet the federal requirement to use an EVV system. Providers of home health services have until January 1, 2023. See *Indiana Health Care Programs (IHCP) Bulletin [BT201951](#)* for more information.

Note: Providers will see no disruption in payment for their personal care services, regardless of the presence of an EVV record, until January 1, 2021. However, effective January 1, 2021, providers that have not begun to use an EVV system when submitting claims for personal care services will see disruption in payment.

Providers who plan to use the State-sponsored Sandata solution, but did not complete an instructor-led or webinar training session previously, are required to complete the self-paced training that is now accessible from the [Electronic Visit Verification Training](#) web page at in.gov/medicaid/providers. Providers must complete the self-paced training to receive the Sandata EVV Portal Welcome Kit, which includes login credentials.

Note: Currently, there are no instructor-led or webinar sessions scheduled, although they will be planned later in 2020.



Providers can sign up (register) and complete the self-paced training as their schedules allow. Providers who already enrolled on the Sandata LMS for the previous instructor-led or webinar sessions have the option to take self-paced training.

To get started with the self-paced training, go to the [Electronic Visit Verification Training](#) page and click on the *EVV Agency Provider Training Registration Quick Reference Guide* to access instructions for the Sandata Learning Management System (LMS) registration (sign up). After you sign up (or log in if already enrolled), follow the prompts within the LMS.

continued

Note: The quick reference guide mentions signing up for classroom and webinar training only, but the sign up process is the same for the self-paced training.

The *Electronic Visit Verification Training* page contains several self-paced training references to help providers with the EVV training on the Sandata LMS.

After completing the self-paced training and to receive your welcome kit and login credentials, email your certification of completion to INXIXEVV@dxc.com. The certification of completion is included at the end of the self-paced training on the Sandata LMS. Download the certification as a PDF file and attach it to your email.

Include the following in your email:

- Provider name
- Provider Medicaid ID number
- Your name
- Your phone number
- Your email address (if different than sender)
- Attached certification of completion

For more information about EVV, see the [Electronic Visit Verification](#) page at in.gov/medicaid/providers. Further details will appear in future IHCP communications. For immediate concerns or questions, please email EVV@fssa.in.gov or call the EVV Help desk at 1-800-457-4584, option 5.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

IHCP LISTENS

Do you have feedback for the IHCP? Help us serve you better by giving thoughts and suggestions about our provider engagement at IHCPListens@fssa.in.gov. This inbox helps solicit input from the provider community about workshops, webinars, and other presentations made on behalf of the IHCP. Providers may also email this inbox with ideas for future workshops and presentations, and questions about policies and programs.

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