

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

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IHCP postpones implementation of new DRG grouper

As previously announced in *Indiana Health Coverage Programs (IHCP) Bulletin [BT201864](#)*, the IHCP delayed implementation of the 3M All-Patient Refined (APR) Diagnosis-Related Group (DRG), version 35, as the new grouper for inpatient DRG assignments. The IHCP is postponing the July 1, 2019, implementation and will announce a new effective date in a future IHCP publication.

This change will apply to inpatient stays under both the fee-for-service (FFS) and the managed care delivery systems.

The current APR-DRG grouper, version 30, will remain in place for inpatient stays. For information about the APR-DRG software, contact 3M at 1-800-367-2447 or visit 3M Health Information Systems on the 3M website at [3m.com](#).



IHCP to announce more information about mass adjusting claim details that denied for certain hospital services

The Indiana Health Coverage Programs (IHCP) has identified a claim-processing issue that affects certain claims with dates of service (DOS) on or after January 1, 2019, for hospital inpatient and outpatient services. Fee-for-service (FFS) claim details for certain Current Procedural Terminology (CPT^{®1}) code-to-revenue code linkages may have denied incorrectly.

After the IHCP has identified all specifics that caused certain claim details to deny, the IHCP will announce more information in a future publication, and mass adjust claim details that denied incorrectly for the affected procedure code-to-revenue code linkages. The future announcement will include the date that adjusted claims will begin to appear on providers' Remittance Advices (RAs).

Providers should watch for a future IHCP publication about this issue.

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MORE IN THIS ISSUE

- [Sign up now for summer 2019 IHCP provider workshops](#)

Sign up now for summer 2019 IHCP provider workshops

The Indiana Health Coverage Programs (IHCP) invites providers to attend free, educational workshops at various locations throughout the state, from June 13 through July 25, 2019. See [Table 1](#) for specific workshop locations and dates.

Provider relations representatives from Anthem, CareSource, MDwise, Managed Health Services (MHS), and DXC Technology (DXC) will share general information about using their respective, different provider portals. Other topics will include updates on the Family and Social Services Administration (FSSA) centralized enrollment and credentialing (EnCred) project, and fee-for-service (FFS) nonemergency transportation broker, Southeastrans.

All workshops will be held from 9 a.m. to noon. Each workshop will feature the same sessions, as described below. Session presentations will be posted on the [Summer 2019 IHCP Provider Workshops](#) page at in.gov/medicaid/providers in advance of the workshop dates. If desired, providers can print copies of the presentations for reference during the workshops. **Paper copies of the presentations will not be provided onsite.**

Session Descriptions

■ DXC Technology – Tips and Reminders (9 a.m. – 9:30 a.m.)

This presentation will explain the importance of providers keeping their provider profile information current, and updating it using the IHCP Provider Healthcare Portal. Discussion will also include a brief review of Presumptive Eligibility (PE) benefit plans, and status of the electronic visit verification (EVV) implementation.

■ Managed Care Entities 2019 (9:30 a.m. – 10:15 a.m.)

The IHCP managed care entities (MCEs) will, in a combined presentation, cover the following:

- How to access and use the provider portal of each MCE
- How to update provider profile information on each MCE portal
- How to verify member eligibility, including retroactive issues
- Guidelines for prior authorization (PA), such as when PA is required and how to obtain PA from each of the MCEs
- The claim process for each MCE, including required IHCP elements, how to submit a claim, the top five reasons for denied claims, and the dispute process
- Information about the Healthy Indiana Plan (HIP) Gateway to Work program
- Contact information for each MCE provider representative

■ Conduent – FSSA EnCred (10:25 a.m. – 11:10 a.m.)

This presentation will discuss implementation of the FSSA EnCred project. Topics will include an overview of functionality, current status, timelines, and benefits of the new solution. Conduent will demonstrate several of the enrollment and credentialing functions.

continued

■ Southeastrans – FFS Nonemergency Medical Transportation Broker (11:10 a.m. – 11:40 a.m.)

Southeastrans will explain their provider, member, and facility portals. The presenter will also give an overview of call center procedures, discuss provider expectations, and answer questions about recent changes to emergency medical services (EMS).

■ Town Hall (11:40 a.m. – Noon)

This session will be an open forum for providers to ask questions and discuss issues with all the provider relations representatives.

Workshop Registration

To register, visit the [Provider Education](#) page at in.gov/medicaid/providers. Click the **Workshop Registration** link to access the IHCP Workshop Registration Tool. Please note that you must register for each session you want to attend. Online confirmation is immediate. **Be sure to register early because workshops fill up quickly.** Although registration is strongly encouraged, if for some reason you are unable to register, walk-ins will be allowed if space is available.

Table 1 – Dates and locations for IHCP Summer 2019 provider workshops

Date	Location	Address
June 13, 2019	Indiana University Health Methodist Hospital Petticrew Auditorium	1701 N. Senate Boulevard Indianapolis, Indiana (Parking is \$5)
June 20, 2019	Valley Oaks Health Medical Arts Building Fourth Floor	415 N 26th Street Lafayette, Indiana
June 26, 2019	Deaconess Hospital Bernard Schnacke Auditorium	600 Mary Street Evansville, Indiana
June 27, 2019	Baptist Health Paris Health Education Center	1850 State Street New Albany, Indiana
July 9, 2019	Indiana University Health Bloomington Hospital Wegmiller Auditorium	601 W. 2nd Street Bloomington, Indiana
July 11, 2019	St. Catherine Hospital Professional Office Building Conference Room	4321 Fir Street East Chicago, Indiana
July 12, 2019	St. Joseph Regional Medical Center Lower Level Conference Room	5215 Holy Cross Parkway Mishawaka, Indiana
July 16, 2019	Lutheran Hospital Kachmann Auditorium	7950 W. Jefferson Boulevard Fort Wayne, Indiana
July 18, 2019	Indiana University Health Methodist Hospital Petticrew Auditorium	1701 N. Senate Boulevard Indianapolis, Indiana (Parking is \$5)
July 25, 2019	Reid Hospital Lingle Auditorium	100 Reid Parkway Richmond, Indiana

QUESTIONS?

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