

# IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS BR201837

SEPTEMBER 11, 2018

## **IHCP to mass adjust or mass reprocess outpatient claims for CPT code 95250 that may have denied inappropriately**

The Indiana Health Coverage Programs (IHCP) identified a claim-processing issue that affects outpatient claims for Current Procedural Terminology (CPT<sup>®1</sup>) code 95250 – *Ambulatory continuous glucose (sugar) monitoring for a minimum of 72 hours* that processed from February 13, 2018, through June 29, 2018. Outpatient claims or claim details may have denied inappropriately for explanation of benefits (EOB) 4014 – *Claim being reviewed for pricing*.

The claim-processing system has been corrected to include pricing for CPT code 95250. Claims processed during the indicated time frame with claim details that denied for EOB 4014 will be mass adjusted or mass reprocessed as appropriate. Providers should see the adjusted or reprocessed claims on Remittance Advices (RAs) beginning October 16, 2018, with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacement non-check related) or 80 (reprocessed denied claims). For claims that were underpaid, the net difference will be paid and reflected on the RA.



<sup>1</sup>CPT copyright 2018 American Medical Association. All rights reserved. CPT is a registered trademark of the American Medical Association.

## **OPR provider revalidation is quick and easy on the Portal**

The Indiana Health Coverage Programs (IHCP) requires enrolled ordering, prescribing, or referring (OPR) providers to revalidate their enrollments every five years, based on the initial enrollment date. The IHCP notifies providers that they need to revalidate in advance of their revalidation deadline.

OPR providers are encouraged to revalidate their enrollment using the IHCP [Provider Healthcare Portal](#) (Portal). The Portal guides users through the process, and supporting documentation can be attached and submitted online. Providers must be registered on the Portal to take advantage of electronic revalidation.

OPR providers can also revalidate via mail by submitting an [IHCP Ordering, Prescribing, or Referring Provider Enrollment and Profile Maintenance Packet](#).

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## IHCP delays Portal enhancement for converting OPR and rendering provider classifications

The Indiana Health Coverage Programs (IHCP) announced in *Banner Page* [BR201835](#) that, effective September 10, 2018, actively enrolled ordering, prescribing, or referring (OPR) providers would be able to convert to rendering providers, or actively enrolled rendering providers would be able to convert to OPR providers, in a single transaction in the IHCP Provider Healthcare Portal. The date for implementing this enhancement has been delayed. The new implementation date will be published after it is established.

Watch future IHCP provider publications for an implementation update.

### Reminder: DXC email addresses changing from @HPE to @DXC

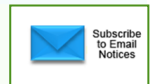
Providers are reminded that HPE email addresses (123456@hpe.com) will transition to DXC email addresses (123456@dxc.com) this month. DXC employees are already using DXC email addresses, and external users are encouraged to begin using the @dxc addresses now rather than later.

#### QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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