

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201804

JANUARY 23, 2018

IHCP to mass adjust or mass reprocess claims for certain mental health codes that may have denied inappropriately

The Indiana Health Coverage Programs (IHCP) identified a claim-processing issue that affects fee-for-service (FFS) claims for certain mental health codes. Claims or claim details for the Current Procedural Terminology (CPT®¹) codes listed in Table 1 may have denied inappropriately. This issue affected claims processed from October 1, 2017, through January 3, 2018.

Table 1 – Mental health procedure codes that may have denied inappropriately, from October 1, 2017, through January 3, 2018

Procedure Code	Description
90791	Psychiatric diagnostic evaluation
90834	Psychotherapy, 45 minutes
90836*	Psychotherapy, 45 minutes
90837	Psychotherapy, 60 minutes
90838*	Psychotherapy, 60 minutes
90870	Shock treatment and monitoring
96102	Psychological testing with interpretation and report by technician per hour
96151	Health and behavior re-assessment each 15 minutes

** These are add-on codes and must be billed with a primary procedure code. Add-on codes are always performed in addition to a primary service and should not be billed without a primary procedure code.*

This issue has been corrected. Claims or claim details for the affected procedure codes that processed during the indicated timeframe and denied will be mass adjusted or mass reprocessed. Providers should see adjusted or reprocessed claims on their Remittance Advices (RAs) beginning February 27, 2018. These claims will be identified by internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacement non-check related) or 80 (reprocessed denied claims). For claims that were underpaid, the net difference will be paid and reflected on the RAs.

MORE IN THIS ISSUE

- [Sign up now for spring 2018 IHCP provider workshops](#)

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Sign up now for spring 2018 IHCP provider workshops

The Indiana Health Coverage Programs (IHCP) invites providers to attend free, educational workshops at various locations throughout the state from February 22 through April 3. See [Table 2](#) for specific workshop locations and dates.

Provider relations representatives from the Family and Social Services Administration (FSSA), Anthem, CareSource, MDwise, Managed Health Services (MHS), and DXC Technology (DXC) will offer presentations with a focus on policy updates, billing guidance, program integrity issues, and IHCP provider enrollment, including introductions to the Indiana Centralized Enrollment and Credentialing Verification project and the fee-for-service (FFS) non-emergency medical transportation broker.

All workshops will be held from 9 a.m. to 3:30 p.m. Each workshop will feature the following sessions:

Session Descriptions

■ DXC Technology – Provider Enrollment and IHCP Updates (9 a.m. - 9:45 a.m.)

This session explains the benefits of using the Provider Healthcare Portal for submitting provider enrollment applications and updates, and focuses on transactions such as changes of ownership, revalidations, providing accurate supporting documentation, and more.

■ Conduent – Indiana Centralized Enrollment and Credentialing Verification (9:50 a.m. - 10:20 a.m.)

Learn about plans for centralized enrollment and credentialing verification, including an introduction of the implementation team, and a summary of the overall scope, current status, and timeline for the project.

■ Southeasterns – Fee-For-Service Non-Emergency Medical Transportation Broker (10:25 a.m. - 10:55 a.m.)

This session introduces IHCP's new broker for non-emergency medical transportation services within the FFS delivery system.

■ FSSA – Program Integrity (11:00 a.m. - 11:30 a.m.)

This session briefly describes program integrity functions, including:

- Provider audits
- Voluntary disclosures
- Activity updates and annual plans
- Obtaining additional education/training

■ Anthem – Anthem Updates Spring 2018 (12:30 p.m. - 1 p.m.)

Anthem focuses on claims adjudication issues, including a detailed overview of National Provider Identifier (NPI) and taxonomy requirements, and steps for correcting claims.

■ MHS – MHS Spring 2018 Updates (1:05 p.m. - 1:35 p.m.)

This session provides Healthy Indiana Plan (HIP) updates as well as reminders about a number of topics, including therapy guidelines, emergency room and Durable Medical Equipment (DME) reimbursement, enrollment updates and patient analytics tools.

continued

■ MDwise – MDwise Updates Spring 2018 (1:45 p.m. - 2:15 p.m.)

The MDwise Provider Relations team reviews:

- MDwise quality standards
- Proper ER utilization methods
- Quick tips for claims adjudication

■ CareSource – CareSource Life Services and Spring 2018 Updates (2:20 p.m. - 2:50 p.m.)

CareSource describes how its Life Services component offers a unique approach to help members make progress toward self-sufficiency and improved health and well-being. This presentation also includes updates for CareSource providers.

■ MCE, Conduent, Southeastrans, and DXC – Roundtable Discussion (3:00 p.m. - 3:30 p.m.)

This session is an open forum for providers to ask questions and discuss issues with managed care entities (MCEs), Conduent, Southeastrans, and DXC.

Workshop Registration

To register, visit the [Workshop Registration](#) page at indianamedicaid.com. The registration page provides instructions, including the *Workshop Registration Tool Quick Reference*. Please note that you must register for each session you want to attend. Online confirmation is immediate. **Be sure to register early, as workshops fill up quickly.** If for some reason you are unable to register, you may still want to plan to attend. Although registration is strongly encouraged, walk-ins will be allowed if space is available.

Table 2 – Dates and locations for spring 2018 provider workshops

Date	Location	Address
February 22, 2018	IU Health Methodist Hospital Petticrew Auditorium	1701 N. Senate Boulevard Indianapolis, Indiana (Parking is \$5)
February 26, 2018	Deaconess Hospital Bernard Schnacke Auditorium	600 Mary Street Evansville, Indiana
March 13, 2018	Union Hospital Landsbaum Auditorium	1433 N. 6 ½ Street Terre Haute, Indiana
March 15, 2018	Baptist Health Paris Health Education Center	1850 State Street New Albany, Indiana
March 20, 2018	Reid Hospital Lingle Auditorium	100 Reid Parkway Richmond, Indiana
March 21, 2018	Lutheran Hospital Kachmann Auditorium	7950 W. Jefferson Boulevard Fort Wayne, Indiana

continued

Table 2 – Dates and locations for spring 2018 provider workshops (continued)

Date	Location	Address
March 22, 2018	Columbus Regional Hospital Kroot Auditorium	2400 E. 17 th Street Columbus, Indiana
March 26, 2018	St. Joseph Regional Hospital Lower Level Conference Room	5215 Holy Cross Parkway Mishawaka, Indiana
March 27, 2018	St. Catherine Hospital Birthing Center Training Room	4321 Fir Street East Chicago, Indiana
March 29, 2018	Wabash Valley Alliance Medical Center Fourth Floor	415 North 26 th Street Lafayette, Indiana
April 3, 2018	St. Vincent Hospital Cooling Auditorium	1801 W. 86 th Street Indianapolis, Indiana

Presentations will be posted on the [Spring 2018 Provider Workshops](#) page at indianamedicaid.com in advance of the workshop dates. If desired, providers can print copies of the presentations for reference during the workshops. Paper copies of the presentations will not be provided on site.

QUESTIONS?

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