

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201723

JUNE 6, 2017

Sign up now for second-quarter 2017 IHCP provider workshops

The Indiana Health Coverage Programs (IHCP) invites providers to attend free, educational workshops throughout the state of Indiana. Provider relations representatives from Anthem, CareSource, MDwise, Managed Health Services (MHS), and DXC Technology (DXC) will offer presentations with a focus on policy updates, billing guidance, contracting and credentialing, prior authorization (PA), and more.

Workshops will begin at 9 a.m. and conclude at 3:30 p.m. Each workshop will feature the following sessions:

Session Descriptions

■ DXC Technology – Secondary Claim Submission and IHCP Updates (9 a.m. – 10:15 a.m.)

This session will explain:

- How to submit secondary claims on the Provider Healthcare Portal
- The *IHCP Third-Party Liability (TPL)/Medicare Special Attachment Form* and its requirements
- How to use secure correspondence to update TPL as well as for other inquiries
- IHCP updates

■ CareSource – Network Credentialing and Contracting (10:15 a.m. – 11 a.m.)

Join CareSource to learn about the Health Partner Lifecycle onboarding process, including:

- How to request a contract via the online *New Health Partner Contract Form*
- Review of the credentialing and database-loading process, including types of providers that are credentialed, use of credentials verification organizations (CVOs), and welcome letters
- Overview of the secure CareSource Provider Portal – how to register, functions and features, and why the portal saves time and money. (The portal is available for registration after onboarding.)

■ Behavioral Health Roundtable with the Managed Care Entities (MCEs) (11:15 a.m. - 12 p.m.)

This session will provide an overview of Behavioral Health Services offered by Anthem, CareSource, MDwise, and Managed Health Solutions (MHS). The format will include a roundtable discussion – perfect for answering providers' general questions on the topic. (Note that questions about specific claims and billing guidance should be directed to the provider representatives from the individual MCEs.)

continued

■ Anthem – Updates for Hoosier Healthwise, Healthy Indiana Plan (HIP), and Hoosier Care Connect

(1 p.m. – 1:30 p.m.)

This session will cover important provider updates for summer 2017, including:

- Anthem website
- Prior authorization (PA)
- Telemedicine
- Member ID updates
- Tools and resources

■ MDwise – MDwise Portal (1:30 p.m. - 2:15 p.m.)

The MDwise Provider Relations team will present the new payer portal, including:

- Registration and navigation of the portal's functionality
- Submitting, viewing, and disputing claims
- Coordination of benefits
- Helpful hints and more

■ MHS – MHS Updates (2:30 p.m.-3 p.m.)

This session describes updates to:

- The durable medical equipment (DME) and home medical equipment (HME) authorization process
- Therapy authorization requirements
- CentAccount member incentive program
- Hoosier Care Connect member transition

■ MCE and DXC Roundtable (3 p.m.-3:30 p.m.)

This popular open forum encourages providers to ask questions and discuss issues with representatives from MCEs and DXC.

All presentations will be posted on the *Second-Quarter Provider Workshops* page at indianamedicaid.com. Providers can print copies of the presentations for reference. Paper copies of the presentations will not be provided at the workshops.

continued

Workshop Registration

To register, visit the [Workshop Registration](#) page at indianamedicaid.com. The registration page provides instructions, including the Workshop Registration Tool Quick Reference. If you register online, you will receive immediate confirmation.

Be sure to register early, as workshops fill up quickly. If for some reason you are unable to register or do not receive a confirmation, please feel free to attend, regardless. Registration is strongly encouraged, but walk-ins will be allowed if space is available.

Please note: When registering to attend the workshop, providers must register for each session they would like to attend.

Table 1 – Dates and locations for second-quarter provider workshops

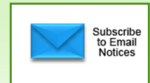
Date	Location	Address
June 21, 2017	St. Joseph Regional Hospital Lower Level Conference Room	5215 Holy Cross Parkway Mishawaka, Indiana
June 22, 2017	St. Catherine Hospital Birthing Center Training Room	4321 Fir Street East Chicago, Indiana
June 27, 2017	Dearborn County Hospital Dearborn/Ohio Room	600 Wilson Creek Road Lawrenceburg, Indiana
June 29, 2017	Lutheran Hospital Kachmann Auditorium	7950 West Jefferson Boulevard Fort Wayne, Indiana
July 12, 2017	Reid Hospital Lingle Auditorium	1100 Reid Parkway Richmond, Indiana
July 13, 2017	IU Health Bloomington Hospital Wagmiller Auditorium	601 West 2nd Street Bloomington, Indiana
July 17, 2017	Community North Hospital Multiservice Room, Third Floor	7250 Clearvista Parkway Indianapolis, Indiana
July 18, 2017	Baptist Health Paris Health Ed Center	1850 State Street New Albany, Indiana
July 25, 2017	IU Health Methodist Hospital Petticrew Auditorium	1701 North Senate Boulevard Indianapolis, Indiana (Parking is \$5)
July 26, 2017	Deaconess Hospital Bernard Schnacke Auditorium	600 Mary Street Evansville, Indiana
July 31, 2017	Wabash Valley Alliance Medical Center	415 North 26th Street, Fourth Floor Lafayette, Indiana

continued

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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