IHCP banner page MAY 9, 2017 BR201719

INDIANA HEALTH COVERAGE PROGRAMS

IHCP clarifies requirements for provider criminal background checks

Indiana Health Coverage Programs (IHCP) policy enforces federal regulations requiring fingerprint-based criminal background checks for all provider types and practitioners designated as high-risk providers that enroll or revalidate enrollment as a Medicaid provider on or after August 1, 2015. Affected practitioners or individuals with 5% or more direct or indirect ownership or controlling interest in affected provider entities must submit to the background check and satisfy the criminal background check criteria to enroll or remain enrolled as IHCP providers.

Please be aware that criminal background reports completed for state agencies other than the Family and Social Services Administration (FSSA) cannot be accepted. These reports include only a final disposition, rather than the actual results of the background check, and therefore, do not satisfy state and federal requirements.



Individuals subject to the criminal background check requirement must follow the instructions posted on the Provider Enrollment Risk Levels and Screening page at indianamedicaid.com. Providers that have satisfied the background check requirement for enrollment in the Medicare program will not be required to submit to another background check for Medicaid.

IHCP recognizes additional certified training course for physicians administering topical fluoride varnish services

As announced in Indiana Health Coverage Programs (IHCP) Provider Bulletin BT201686, the IHCP covers physicianadministered topical fluoride varnish services. Physician-administered fluoride varnish is a preventive procedure provided by or under the supervision of a physician, and is available to members from the time of first tooth eruption until the age of 4. IHCP coverage requires the service be provided by or under the supervision of a physician. Before performing and

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billing for this service, eligible providers are required to complete a certified training course.

Effective June 9, 2017, the IHCP will recognize certificates of completion of the Fluoride Varnish Training for Indiana Practitioners, offered by the Indiana Chapter of American Academy of Pediatrics (INAAP) and accessible at inaap.org, as a valid training course. The Protecting All Children's Teeth (PACT): A Pediatric Oral Health Training Program, available at the Children's Oral Health web page at aap.org, continues to be a recognized training course, as well.

Home health providers may resubmit claims for therapy services that denied incorrectly



The Indiana Health Coverage Programs (IHCP) identified a claim-processing issue affecting home health claims processed in *Core*MMIS with Current Procedural Terminology CPT^{® 1} codes for physical, occupational, and speech therapy billed in conjunction with therapy revenue codes. These claims may have inappropriately denied with explanation of benefits (EOB) 4014 – *Claim being reviewed for pricing*. Affected claims include those with dates of service on or after **January 1, 2017**.

The claim-processing system has been corrected. Beginning immediately, providers may resubmit claims previously denied for EOB 4014 for reimbursement consideration. Claims resubmitted beyond the original one-year filing limit must include a copy of this banner page as an attachment and must be filed within one year of the publication date.

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IHCP allows providers until September 1, 2017, to update rendering provider linkages to support proper claim adjudication

The Indiana Health Coverage Programs (IHCP) has received a number of inquiries from providers about claim denials for explanation of benefits (EOB) 1010 – *Rendering provider is not an eligible member of billing group or the group provider number is reported as rendering provider. Please verify provider and resubmit.* As announced in previous IHCP publications, claims billed for services performed by a rendering provider not linked to the **specific service location on the claim** will deny for EOB 1010.

IHCP policy requires rendering providers to be linked to the specific locations where they render services for a group practice. Further, a rendering provider's services may not be billed for a service location to which he or she is not linked. Group providers must ensure that the provider profile for each group location has the correct rendering providers linked with accurate effective and end dates.

To provide financial relief to providers impacted by EOB 1010 denials, the IHCP will temporarily convert EOB 1010 to a "post-and-pay" status, meaning that the claim-processing system will allow claims and claim details with this issue to pay, but the EOB 1010 message will continue to post on the Remittance Advice (RA), so providers are aware the problem exists. This temporary workaround will be in place through August 31, 2017, allowing providers ample time to link rendering providers to the appropriate group locations to support proper claim adjudication. Effective September 1, 2017, the EOB 1010 will revert to a denial status.

Providers should review their RAs in detail, note any EOB 1010s, and make the necessary rendering provider updates to the affected service location profiles. Providers are encouraged to submit rendering linkage updates as soon as possible, to allow for processing before September 1, 2017.

Reviewing and updating rendering provider linkages in the Portal

Rendering providers must be linked to **each service location** where they render services for the group practice. Group providers must review and update the rendering provider linkages on the provider profile for each service location

enrolled with the IHCP. After logging into a service location's *Provider* account on the Provider Healthcare Portal (Portal), group providers should follow these steps to update their profiles.

- 1. On the *My Home* page of the Portal, click **Provider Maintenance** in the left navigation panel to display the *Provider Maintenance Instructions* page (see Figure 1).
- 2. Click **Rendering Provider Changes** in the left navigation panel to display the *Provider Maintenance: Rendering Providers* page (see Figure 1).

Provider Maintenance: Instructions		
Instructions	Use these pages to submit any changes to your organizational information.	
Change of Ownership (CHOW) Overview	Please select the link on the left to access the information that you would like to maintain.	
Tax ID Changes	Current Maintenance Pending Requests	
Contact and Delegated Administrator Information Changes	There are no Pending Maintenance Requests to show.	
Address Changes		
Specialty Changes		
Presumptive Eligibility Changes		
EFT Changes		
Language Changes		
ERA Changes		
Other Information Changes		
Rendering Provider Changes		
Provider Identification Changes		
Disclosure Changes		
Check Status		



- 3. On the *Provider Maintenance: Rendering Providers* page, review the list of providers to confirm that all rendering providers are correctly linked. From this page, group providers can remove rendering providers from the group service location or add active IHCP-enrolled rendering providers to the group service location. (Note: Only 10 rendering providers display on each page. Click the page numbers at the bottom right to move between pages (see Figure 2).
- 4. If a rendering provider is listed that is no longer delivering services from that service location, click **Remove** under the Action column for that provider. This action removes the linkage to this location; it will not affect the provider's linkages to other locations or their IHCP enrollment (see Figure 2).
- If an IHCP-enrolled rendering provider that is delivering services from that location is not listed, complete the requested information and click Add (see Figure 2).
 - Enter an effective date in the Rendering Linkage Effective Date field.
 - Enter a Provider ID (formerly known as a Legacy Provider Identifier [LPI]), plus the service location code) or a National Provider Identifier (NPI) in the appropriate field. (Waiver and other atypical providers must enter a Provider ID.)

- Select the I Accept check box. Click Rendering Provider Agreement and Attestation Form for this rendering provider and print the agreement for signature and mailing or uploading.
- Click Add to save the information.
 - If there are more rendering providers to add to this group location, repeat step 5 to add the next rendering provider, and so on. Add all rendering providers BEFORE clicking Submit. Clicking Submit ends the maintenance transaction session, and the changes submitted must be fully processed before further changes can be made to the provider profile for this location.
- 6. When you are finished removing and adding rendering providers for this location, click **Submit** to complete the task and follow the system prompts (see Figure 2).

		oply a Rendering Agreement and Attestation Form		
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Only currently enralled rea-	dering providers can be added to t	his group provider		
NPI	Р	rovider ID		
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Figure 2 – The Provider Maintenance: Rendering Providers page

- 7. On the Attachments page, up to 10 signed Rendering Provider Agreement and Attestation forms can be electronically attached to the submission. If more than 10 rendering providers were added during the session, the remaining rendering agreement forms must be mailed, along with an application tracking number (ATN) cover sheet.
- 8. Print a cover sheet with the ATN to attach to the signed rendering agreement forms being mailed. Only one cover sheet is needed per mailing. Mail all agreements and **the cover sheet** to the post office box noted on the cover sheet.

Note: The *Provider Maintenance* function of the Portal is used by group providers **only** when adding (linking) rendering providers that are **already actively enrolled in the IHCP**. If a group wants to add a rendering provider that is not yet enrolled in the IHCP, the group must enroll the rendering provider through the *Provider Enrollment* function on the Portal before completing a linkage request.

IHCP to revise the DME and medical supply items included in the LTC facility *per diem* rate

Effective June 9, 2017, the Indiana Health Coverage Programs (IHCP) will revise the durable medical equipment (DME) and medical supply items that are included in the long-term care (LTC) facility *per diem* rate. The Healthcare Common Procedure Coding System (HCPCS) codes in Table 1 will be added to those included in the LTC facility *per diem* rate. These changes will apply retroactively to dates of service (DOS) on or after **January 1, 2017**. The HCPCS codes in <u>Table 2</u> will no longer be included in the LTC facility *per diem* rate, because they are obsolete codes.

Pursuant to *Indiana Administrative Code* (IAC), DME and medical supply items included in the LTC *per diem* rate may not be billed to Medicaid by the facility, an outside pharmacy, or any other provider. Items included in the *per diem* rate that are billed separately for members in LTC facilities will be denied with explanation of benefits (EOB) 2034 – *Medical and Nonmedical Supplies and Routine DME Items are Covered in the Per Diem Rate*.

The items included in the *per diem* rate can be found on the <u>LTC DME Per Diem Table</u> at indianamedicaid.com. This table will be updated with the changes reflected in Tables 1 and 2. See the <u>Claim Submission and Processing</u> and <u>Long-Term</u> <u>Care</u> modules at indianamedicaid.com for billing procedures.

Table 1 – DME and medical supply items added to those included in the LTC facility per diem rate
for DOS on or after January 1, 2017

HCPCS code	Description	
A4467	Belt, strap, sleeve, garment, or covering, any type	
A9286	Hygienic item or device, disposable or non-disposable, any type, each	
E2228	Manual wheelchair accessory, wheel braking system and lock, complete, each	
K0015	Detachable, non-adjustable height armrest, replacement only, each	
K0019	Arm pad, replacement only, each	
K0037	K0037 High mount flip-up footrest, replacement only, each	

 Table 1 – DME and medical supply items added to those included in the LTC facility per diem rate for DOS on or after January 1, 2017 (continued)

HCPCS code	Description	
K0042 Standard size footplate, replacement only, each		
K0046	K0046Elevating leg rest, lower extension tube, replacement only, eachK0047Elevating leg rest, upper hanger bracket, replacement only, eachK0050Ratchet assembly, replacement onlyK0051Cam release assembly, footrest or leg rest, replacement only, eachK0052Swingaway, detachable footrests, replacement only, eachK0069Rear wheel assembly, complete, with solid tire, spokes or molded, replacement only, each	
K0047		
K0050		
K0051		
K0052		
K0069		
K0077 Front caster assembly, complete, with solid tire, replacement only, each		

Table 2 – Obsolete DME and medical supply codes no longer included in the LTC facility per diem rate

HCPCS code		
A4319	Sterile water irrigation solution, 1000 ml	
A4324	Male external catheter, with adhesive coating, each	
A4325 Male external catheter, with adhesive strip, each		
A4464	A4464 Joint supportive device/garment, elastic or equal, each	
A4631	Replacement, batteries for medically necessary electronic wheel chair owned by patient	
A4712	Water, sterile, for injection, per 10 ml	
A6020 Collagen based wound dressing, each dressing		
A6200	A7011Corrugated tubing, non-disposable, used with large volume nebulizer, 10 feetA7043Vacuum drainage bottle and tubing for use with implanted catheterB9000Enteral nutrition infusion pump - without alarmE0192Low pressure and positioning equalization pad, for wheelchairE0220Hot water bottleE0230Ice cap or collar	
A7011		
A7043		
B9000		
E0192		
E0220		
E0230		
E0238		
E0453 Therapeutic ventilator; suitable for use 12 hours or less per day		

Table 2 – Obsolete DME and medical supply codes no longer included in the LTC facility per diem rate (continued)

HCPCS code	Description	
E0628	Separate seat lift mechanism for use with patient owned furniture-electric	
E0962	1" cushion, for wheelchair	
E0963	0964 3" cushion, for wheelchair	
E0964		
E0965		
E0975	0975 Reinforced seat upholstery, wheelchair	
E0976	Reinforced back, wheelchair, upholstery or other material	
E0991	Wheelchair upholstery seat	
E0993	Wheelchair back upholstery	
E1400	Oxygen concentrator, manufacturer specified maximum flow rate does not exceed 2 liters per minute, at 85 percent or greater concentration.	
E1401	Oxygen concentrator, manufacturer specified maximum flow rate greater than 2 liters per minute, does not exceed 3 liters per minute, at 85 percent or greater concentration	
E1402		
E1403	Oxygen concentrator, manufacturer specified maximum flow rate greater than 4 liters per minute, does not exceed 5 liters per minute, at 85 percent or greater concentration	
E1404	404 Oxygen concentrator, manufacturer specified maximum flow rate greater than 5 liters per minute, at 85 percent or greater concentration	
K0268		
K0407		
K0408	Urinary catheter anchoring device, leg strap	
K0409	Sterile water irrigation solution, 1000 ml	
K0410	Male external catheter, with adhesive coating, each	
K0411	Male external catheter, with adhesive strip, each	
K0531	Humidifier, heated, used with positive airway pressure device	
S8105		
S8180		
S8181		
S8182	Humidifier, heated, used with ventilator, non-servo-controlled	
S8183	Humidifier, heated, used with ventilator, dual servo-controlled with temperature monitoring	
S8190 Electronic spirometer (or microspirometer)		

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